

# 2015 Budget

Communications



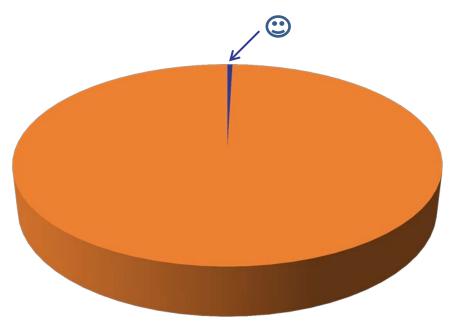
#### **Communications overview**

- Internal, external
- Engagement & transparency
  - Access, empowerment
- Focus on the audience
- Proactive information
  - Social media
  - Media relations
  - Newsletter
  - Council Highlights





#### **Communications in context**



- Communications represents
  0.4% of City operating budget
- Supports 100% departments
- Target = reach 100% citizens



### **Highlights from 2014**





#### **Highlights from 2014**

- Brand work continuation
  - template development
  - internal training
- Presentation materials to make City visible
- Education, promotional campaigns
- Anti-Spam Legislation





#### **Communications goals**

- Transparency & active citizen engagement
- Council strategic priorities
- Business communications
- Internal communications capacity
- Social media enhancement & outreach
- Co-ordinate strategic awareness campaigns
  - bus shelters, available media
- Expand community outreach
  - Municipal Day
  - E-newsletter



## **Communications budget**

Description	2013 actual	2014 budget	2014 projection	2015 budget
General duties	\$88,374	\$88,374	\$88,374	\$88,374
Professional services – graphic design	\$5,950	\$5,000	\$3,500	\$5,000
Utility newsletter	\$20,085	\$20,500	\$18,952	\$20,000
Tax Guide	\$1,476	\$3,000	\$2,342	\$2,500
Annual report	\$1,206	\$1,500	\$1,007	\$1,125
Printing	-	\$5,000	\$3,000	\$5,000
Radio	\$2,106	\$3,500	\$2,000	\$2,000



## **Communications budget**

Description	2013 actual	2014 budget	2014 projection	2015 budget
City Page	\$64,377	\$50,000	\$60,600	\$50,000
Other newspaper advertising	\$2,100	\$3,000	\$2,761	\$1,000
Directory (Yellow Pages)	\$730	\$1,150	\$1,107	\$1,150
Social media	\$286	\$1,000	\$801	\$1,000
Web	-	\$500	\$475	\$500
Events	-	\$2,000	\$1,989	\$3,000
<b>Total Base Operations</b>	\$186,690	\$184,524	\$186,908	\$180,649



#### Civic engagement proposals

- Citizen Survey
  - Measure citizen satisfaction on city services
  - Informs staff on priority improvement areas
  - Receive input on policy direction, topical issues
- Citizen Budget tool
  - Informs Council on priority budget supplements, savings according to taxpayer preferences



### **Budget proposals – civic engagement**

Description	2013 actual	2014 budget	2014 projection	2015 budget
Citizen Survey	\$9,778	\$0	\$0	\$10,000
Citizen Budget tool	-	-	-	\$4,000



#### **Communications budget overview**

Description	2013 actual	2014 budget	2014 projection	2015 budget
Subtotal – base operations	\$186,690	\$184,524	\$186,908	\$180,649
Civic engagement	\$9,778	-	-	\$14,000
Total – with civic engagement	\$196,468	\$184,524	\$186,908	\$194,649



# **Questions?**