

2019 ANNUAL REPORT



CITY OF PENTICTON 2019 ANNUAL REPORT

© 2020 City of Penticton

All rights reserved. No part of this publication, including ideas and designs herein, may be reproduced by any means, mechanically or electronically, without written permission from the publisher. No liability is assumed with respect to the use of the information herein, nor is endorsement of any product or service implied or intended.



PENTICTON.ca INFO@PENTICTON.ca 171 Main St. | Penticton, BC | V2A 5A9

Contents

Revenue & Collections

| Our Vision | 4 | Infrastructure | 23 |
|-----------------------------------|----|---|----|
| Message from Mayor John Vassilaki | 5 | Electric Utility | |
| | | Engineering (including Water and | |
| Your City Council | 6 | Waste Water Treatment Plants) | |
| Council Highlights for 2019 | 7 | Public Works (including Parks, Fleet, Roads and Utilities) | |
| Committees Active in 2019 | 8 | People & Community Safety Strategy | 26 |
| Your City by the Numbers | 9 | Bylaw Services | |
| | | Human Resources & Safety | |
| Council Priorities 2019-2021 | 10 | Municipal RCMP Staff | |
| Divisions & Departments | 15 | RCMP | 28 |
| | | Penticton Fire Department | 29 |
| Corporate Services | 16 | Recreation, Culture & Facilities | 30 |
| Communications & Engagement | 17 | Culture – Museum & Archives | |
| Development Services | 18 | Facilities | |
| Building & Licensing | | Recreation | |
| Development Engineering | | Sports & Events | |
| Economic Development | | Penticton Public Library | 32 |
| Planning & Land Use | | · | |
| Financial Services | 20 | Financial Statements | 33 |
| Accounting | | Municipal Grant Program | 71 |
| Budget | | Demoissing Tou Forest time | 70 |
| Information Technology & | | Permissive Tax Exemptions | 73 |
| Geographic Information Systems | | Revitalization Tax Exemptions | 76 |
| Land Management | | | |
| Procurement & Inventory Services | | | |





A vibrant, innovative, healthy waterfront city focused on sustainability, community and economic opportunity.









Message from Mayor John Vassilaki

elcome to the City of Penticton's 2019 Annual Report. On behalf of Council and staff, I hope you find the information contained across these pages both informative and helpful. Considerable effort has been taken to compile, summarize and share the work, achievements and financials of 2019; a busy year that marked Council's first 12 months in office following its election in late 2018.

In many ways, 2019 was a critical planning year with Council, staff and the community all playing important roles in the formation of strategies and policies that will

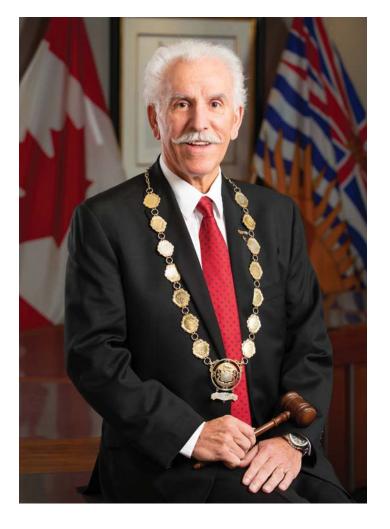
2019 was a busy year that marked Council's first 12 months in office following its election in 2018

help shape Penticton during the current term and beyond. Of particular note was the setting of three citizencentric Council priorities focused on the areas of Asset and Amenity Management, Community Safety and

Community Design. And with an eye towards the future, 2019 also saw the conclusion and approval of a new Official Community Plan, a document spanning more than two years from start to finish and comprising the collective input and vision of thousands of Penticton residents.

Other planning highlights of the past year included beginning work on the Skaha East Park Master Plan, preparing a plan to restore Ellis Creek, completing a Master plan for the Robertson property and approving a financial plan for the years 2020 through 2024. In addition, 2019 also involved taking planned steps forward to support public safety through improved communication between the RCMP, Fire Services and Bylaw Enforcement along with the introduction of enhanced bylaws to protect downtown businesses, shoppers and tourists. And last, but not least, 2019 saw the City of Penticton officially confirm its commitment to planned community engagement through the creation and approval of a supporting policy and framework.

Yet, despite 2019's productive planning endeavors, on occasion, it's sometimes necessary to pause, reassess and redirect priorities and goals.



At the time of this annual report's writing, the City of Penticton is aligned with communities across Canada in adjusting to the challenging circumstances presented by the COVID-19 global pandemic. Without doubt, we currently find ourselves embracing unexpected changes which, with further consideration in the weeks and months to come, may alter or adjust some of our plans. But whatever that outcome holds, one thing is certain – Penticton City Council, in collaboration with residents and

staff, will again come together to discuss our community's future, review what's in its best interest, and using the best information available, achieve the best possible outcome for 2020 and the years ahead.

Mayor John Vassilaki



City Council 2018-2022

Front row: Councillor Judy Sentes, Mayor John Vassilaki and Councillor Katie Robinson.

Back row: Councillors Frank Regehr, Jake Kimberley, Campbell Watt and Julius Bloomfield.

Your City Council

Council's Roles

Council's key roles for leading the community are to:

- > Make informed decisions for, and in the interest of, the community
- > Anticipate and provide for the community's local service needs
- > Determine policies and programs for the community
- > Set priorities to guide staff and committees
- > Be fiscally prudent and accountable
- > Be open and transparent
- > Champion and advocate for Penticton
- > Have an "enabling effect" through bylaws and regulations
- > Develop a foundation for economic development
- > Actively promote the diversity and growth of the community and local economy
- > Expand relationships with First Nations, other levels of government and other agencies
- > Bring people together through committees, volunteer opportunities and events
- > Support and recognize volunteer efforts



Council Highlights for 2019

- > Council adopted Penticton's Official Community Plan, following an extensive review process, providing a framework of goals and policies to guide decisions on planning and land use.
- > Mayor and Council hosted the Federation of Canadian Municipalities Board of Directors meetings, bringing leaders from across Canada to Penticton for five days.
- Council attended the Southern Interior Local Government Association (SILGA) AGM held in Penticton and put forward one resolution for SILGA's consideration regarding funding for resources to handle the additional services that have been downloaded to municipalities from higher levels of government, which was adopted and sent to the Union of BC Municipalities (UBCM) for consideration.
- > Council approved the Asset and Amenity Project Charter to define a clear approach and actionable plan to manage and fund the City's assets in a fiscally responsible manner.
- > Mayor and Council met with the Penticton Indian Band Chief and Council reaffirming our neighbourly relationship at an inaugural Council to Council meeting.
- > Mayor Vassilaki conducted several rounds of 'walkabouts' to visit and hear from downtown businesses.
- > The City kicked off involvement of the community in the identification of a lake-to-lake cycling route.
- > Mayor Vassilaki attended an RCMP workshop with their counterparts from across the South East District, gaining education on the RCMP structure, processes and applicable policies.
- > Council met with and attended United Way's speaker series, discussing building up suitable housing stock in the city, creating a strategy, overcoming barriers and forging ahead.
- > Members of Council and School District 67 representatives held a roundtable discussion with the Minister of State for Childcare to discuss challenges, programs available and financial incentives at the municipal level.
- Council took its meetings on the road twice in 2019. In an effort to engage youth and promote local government awareness, Council conducted Regular Council Meetings at Penticton Secondary School and Okanagan College.



To support the responsible management and funding of City assets, Council approved the Asset and Amenity Project Charter in 2019.

- > Mayor and Council celebrated the announcement of the return of IRONMAN.
- > Mayor and members of Council hosted two student delegations to Council Chambers to introduce local government, take questions and have the students sit at the 'horseshoe'.
- > Mayor Vassilaki met with the Inter-Municipal Advisory Committee, consisting of Mayors from Penticton, West Kelowna, Kelowna and Vernon to discuss UBCM outcomes and initiatives, rideshare regulations, short term rental regulations, sharps and regional transit options.
- Mayor and Council attended several meetings with various provincial ministries at UBCM including the Ministry of Mental Health and Addictions to request provision of mental health and addictions care early, close to home and sensitive to Penticton's needs; Attorney General to request that sentencing and bail condition decisions carefully consider the safety of all Citizens of Penticton; and the Ministry of Public Safety and Solicitor General request to review RCMP support strength in unincorporated communities which is provided by municipal detachment.



Committees Active in 2019

Agriculture Advisory Committee

> Councillor Julius Bloomfield

Arts, Creative & Cultural Innovations Committee

> Councillor Judy Sentes

Community Sustainability Advisory Committee

> Councillor Julius Bloomfield

Economic Prosperity and Development Services Advisory Committee

- > Mayor John Vassilaki
- > Councillor Campbell Watt

Heritage and Museum Advisory Committee

> Councillor Judy Sentes

Official Community Plan Task Force

- > Councillor Jake Kimberley
- > Councillor Katie Robinson
- > Councillor Judy Sentes

Parks & Recreation Advisory Committee

> Councillor Jake Kimberley

Penticton Creek and Ellis Creek Restoration Select Committee

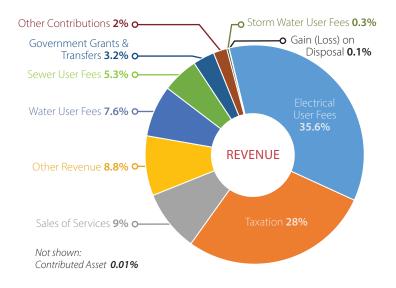
> Councillor Frank Regehr

Safety and Security Advisory Committee

- > Mayor John Vassilaki
- > Councillor Jake Kimberley
- > Councillor Katie Robinson



Your City by the Numbers

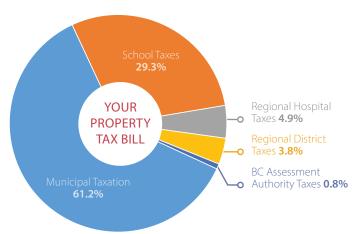


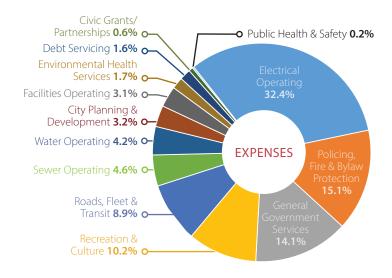
Where does City revenue come from?

The City has a number of sources of revenue to fund the essential services it provides. Over 36% of City revenues come from the sale of electricity to residents, followed by 27% in taxes collected from residents and businesses. The sale of sewer and water services makes up a further 12%, and 9% comes from user fees collected for various programs and services, including use of City facilities such as the recreation centre, garbage and recycling fees, building and licensing fees, transit and parking fees.

Taxes

Did you know that the City collects taxes on behalf of other levels of government? Only 61% of the amount on your annual tax notice goes to the City, with the remaining 39% going to the School District, BC Assessment, the Regional District of Okanagan-Similkameen and the Regional Hospital District.





What do taxes and utility fees fund?

The City provides a range of services to its citizens, including critical infrastructure like streets, water, sewer and electricity. The City also provides police and fire protection services, operates the recreation and cultural facilities and provides development services to assist businesses. The chart to the left shows where the City spends its money to provide these services.



A vibrant, innovative, healthy waterfront city focused on sustainability, community and economic



Penticton will serve its residents, businesses and visitors through good governance, partnership and the provision of effective and community focused services.

Council Priorities 2019-2021



The City of Penticton will ensure the services we provide to our residents and visitors are reliable and cost effective by proactively investing into our natural and built assets.

Strategic Initiatives and Actions

- > Identify service levels and costs for all community-owned assets and services.
- > Review our amenities and investigate ways to maximize their usage and value while exploring innovative service-delivery options with regional and other partners.
- > Review agreements and determine fee structures to reflect the fiscal realities of service provision.
- > Promote continuous improvement on our Asset Management processes.
- > Modernize the DCC Bylaw to reflect current growth and appropriate distribution of infrastructure costs.
- > Ensure City land is maximized to its full potential.



The City of Penticton will support a safe, secure and healthy community.

Strategic Initiatives and Actions

- > Enhance safety through partnerships with other servicedelivery agencies.
- > Improve resident and visitor confidence that a safe and secure community exists through engagement, protection, prevention and enforcement.
- Invest in appropriate human assets to keep our community safe and secure.
- > Engage the criminal justice system through collaborative approaches to reduce the impact of prolific offenders on the community.
- > Continue engagement with BC Housing and Interior Health to reduce or mitigate the effect of the current opioid crisis on the community.



The City of Penticton will attract, promote and support sustainable growth and development congruent with the community's vision for the future.

Strategic Initiatives and Actions

- > Ratify the OCP and update the requisite policies and bylaws.
- > Establish clear intentions for future growth that reflect the OCP.
- > Expand and invest in safe multimodal transportation options including the "Lake to Lake" connection.
- > Utilize best management practices and strategies related to climate change adaptation and mitigation activities.
- > Encourage environmentally sustainable development including renewable energy initiatives.
- > Continue Downtown revitalization focused on cleanliness, safety, vibrancy and sustainable infrastructure.





The City of Penticton will ensure the services we provide to our residents and visitors are reliable and cost effective by proactively investing into our natural and built assets.

2020 Initiatives

Advance the Asset & Amenity Management Council priority, which involves a broad approach to understand the services and costs for our City assets.

Undertake cost recovery and financing of development infrastructure.

Implement asset management software to improve decision making.

Inspect Penticton bus stops and generate prioritized action list.

Conclude 2020 voltage conversion.

Conduct asset management and equipment renewal at advanced waste water treatment plant.

Install Wilson Street and Marina Way lift station generators.

Review opportunities and design a facility for managing sanitary sewer residuals and food waste.

Research and implement safety compliance solutions to upgrade Ellis 4 Dam.





The City of Penticton will support a safe, secure and healthy community.

2020 Initiatives

Hire a Social Development Specialist.

Conduct education and enforcement of updated Pawnbroker and Second-hand Dealers Bylaw.

Reduce RCMP response times and increase crimes solved rate.

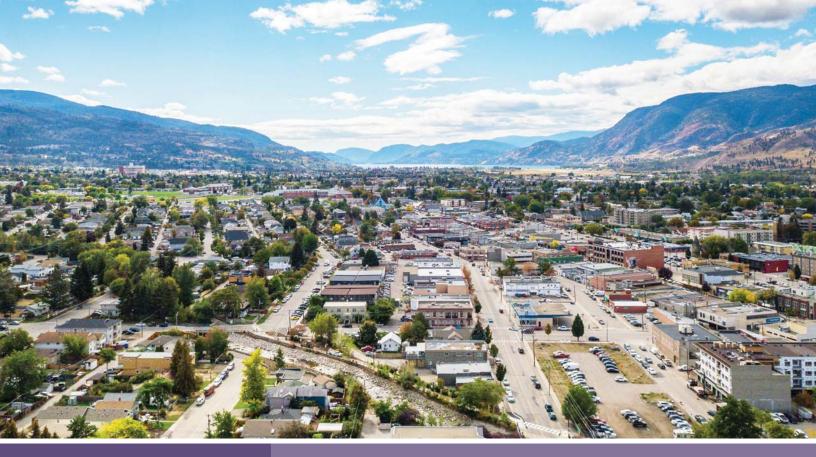
Ensure the Penticton RCMP detachment meets all modern policing requirements.

Better utilize data to more effectively deploy RCMP resources.

Continue increasing the public profile of Penticton RCMP.

Complete FireSmart fuel management and risk reduction work.

Host the 2020 Wildfire Urban Interface (WUI) Training Symposium.





The City of Penticton will attract, promote and support sustainable growth and development congruent with the community's vision for the future.

2020 Initiatives

Implement the Skaha Park East Plan.

Deliver in-person and virtual job fair to promote labour retention and expansion.

Implement the Official Community Plan (OCP).

Update the City's Climate Action Plan.

Refresh the Regional District of Okanagan-Similkameen (RDOS) Transit Future Action Plan for Penticton.

Deploy power generation programs.

Advance the Lake-to-Lake Cycling Route.

Continue downtown revitalization efforts.

Implement source water protection plan.





Penticton will serve its residents, businesses and visitors through good governance, partnership and the provision of effective and community focused services.

2020 Initiatives

Prepare to implement an Electronic Document and Records Management System (EDRMS).

Promote aligned and supportive City brand aesthetics during major events.

Modernize the Business Licence Program.

Increase financial analytical expertise.

Continue to develop good governance financial policies.

Build and implement GIS mobile app for maintenance and inspection of City infrastructure.

Implement inventory bar coding system.

Source and implement stand-alone safety management platform with performance management / employee development capacity.

Implement findings from 2019 GAP analysis to achieve 2021 Certificate of Recognition.

Additional support for general HR duties and records management.

Ratify new collective agreement with the International Association of Fire Fighters, Local 1399.

Review downtown parking and resident-only parking.

Design multi-functional fire-fighting apparatus (Engine 202).

Evaluate Aquatics service and delivery methods.

Implement IRONMAN Canada 2020.

Create event strategy and enhance event destination portfolio.

Establish and implement sustainable delivery method to provide civic events.

Develop Cleland Theatre operational plan.

Continue Indigenous collaboration to increase understanding and cooperation in Museum programming and exhibits.

Redesign and curate portions of existing permanent Museum exhibits.

Improve existing Museum activities and offer new activities for the Hands-on-Heritage Lab.

Continue ongoing assessment and expansion of Library programming and outreach.

Implement and expand Library of Things project.

Research and expand online Library services.







Corporate Services



Corporate Services is the primary link between City Council, staff and the community. We support Council as it sets policy and strategic priorities and we provide leadership to support the implementation of Council's directives.



2019 Facts & Stats

- > 24 Public Hearings
- > 22 Committee of the Whole meetings
- > Managed the process for 55 open Council meetings, 24 regular meetings and 9 special Council meetings
- > Processed 81 Freedom of Information requests and 40 bylaws
- > 9 active Council Committees logged 30 meetings
- > 9 recommendations received from Council Committees



2019 Achievements

Continued updates to bylaws and policies.

Implemented a new Council orientation process.

Hosted the Federation of Canadian Municipalities (FCM) Board meeting and Southern Interior Local Government Association (SILGA) Annual General Meeting.

Held Council Meetings at Penticton Secondary School and Okanagan College to improve local government awareness.

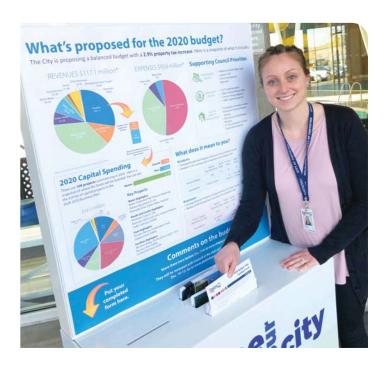




Communications & Engagement



In Communications & Engagement, we're focused on engaging with residents to seek input to inform Council about community interests and priorities. In addition, we keep residents informed about City operations plus decisions and directions from Council.





2019 Achievements

Conducted a citizen survey and used the results to inform Council Priorities for 2019-2020.

Undertook content and redesign work on the City's new website.

Prepared a community engagement policy and framework.

Expanded the City's social media content program via the popular Instagram platform; combined followership now exceeds 10.500.

Celebrated the 5,000th member joining the City's online community engagement website, Shape Your City.

Increased the City's use of information videos on Facebook, with an emphasis on recreation program users.



2019 Facts & Stats

- > Hosted 15 initiatives through the Shapeyourcitypenticton.ca online engagement platform resulting in 5,068 registered participants
- > 28 public events
- > 17 feedback activities with a total of 4,650 people participating





Division

Staff from the Development Services Division are in a unique position to oversee many municipal processes that support development in our community - from longrange planning and approvals, through to construction, monitoring and ultimately occupancy. Development Services engages in a broad range of work including land use regulation and policy, economic and social development, ensuring compliance of development and business-related bylaws, and supporting the funding and delivery of new infrastructure related to development.

Building & Licensing

In Building & Licensing, we help ensure buildings are safe and there are consistent standards for construction and development in Penticton. We also use licensing and other regulations to guide where various types of businesses can operate, and some specialized uses such as liquor licensing. We interact regularly with residents, local businesses and other stakeholders, providing information and education on how to meet City and provincial regulations, and enforcing these requirements as needed.



2019 Facts & Stats

Development Engineering

- > 388 work orders exceeding \$750,000 of work in installing and upgrading of services for new construction
- > Approximately 45 new lots in both major and minor subdivisions

Building & Licensing

- > \$182,436,759 in total construction value
- > Issued 39 single-family house permits and 718 building permits
- > Inspected 4,211 construction projects and business operations
- > Closed **686** permits
- > 3,216 active business licences (including 129 non-profit and 200 active Vacation Rentals)
- > 182 Building & Licensing enforcement case files
- > \$2,281,041 in permit and licensing revenue

Development Engineering

Working in close partnership with the Planning & Land Use Department and Building & Licensing Department, Development Engineering ensures that infrastructure built as part of new development meets established standards and conforms to City bylaws. Additionally, Development Engineering serves as a liaison between Public Works and Penticton's development and design community.

Economic Development

In Economic Development, our mandate is to increase the economic vitality of Penticton. To do this, we collaborate with stakeholders – like community businesses, potential investors, not-for-profit organizations and social service agencies – as well as with Council and City staff to identify opportunities to support economic growth.

Economic Development manages the City's partnerships with the Downtown Penticton Association, K'ul Group, Airport, Chamber of Commerce and Travel Penticton. We follow a Five Year Strategic Plan that builds on our strengths and is focused on developing a prosperous community for the future.

Planning & Land Use

Within Planning & Land Use, we manage land use policy and regulations for the City with the goal of achieving a livable city with a high quality of life. We are often the first point of contact for development in Penticton, and we ensure all development aligns with City bylaws and policies, including the Official Community Plan. We also oversee the community sustainability program, including climate action commitments, as well as addressing social development issues such as affordable housing, homelessness policy, childcare and seniors' issues.



2019 Achievements

Implemented step one of the BC Energy Step Code as well as the new 2018 BC Building Codes. Penticton is one of only three communities in the region to take this progressive approach in energy efficiency and better building practices.

Continued to maintain permit review turnaround times below regional industry averages, with permit volumes remaining consistent with previous years.

Improved business licensing processing, decreasing average review times by 25%. Overall licensing revenues have continued to increase year over year by more than \$20,000 annually.

Worked with various departments to improve online services platform, which allows for more self-service tools for applying for business licenses, reviewing property information, making payments and submitting complaints.

Rebranded the City's short-term vacation rental program to reflect community priorities, increase education about how the program works and increase enforcement.

Expanded the City's Home Owner Permit Awareness program through re-branding and modifying online information.

Investigated the feasibility of expanding the City's longterm rental licensing program to improve health, safety and quality of rentals within the city.

Expanded community events and increased engagement with event stakeholders.

Completed improvements to the City's Cross Connection program through updated forms and use of tracking software to reach a 99% compliance rate for mandatory annual device testing.

Expanded community events and increased engagement with event stakeholders.

Hosted Hiring & Housing and FutureBiz Penticton forums.

Convened a new Development & Economic Prosperity taskforce.

Provided support for daycare grant funding, an airport survey and doctor housing discussions.

Reviewed and adjusted existing development fees and charges to meet actual service levels and inflation.

Initiated a review of the Development Cost Charge program.

Integrated comprehensive new Development Permit Area Guidelines, created through extensive consultation, to guide the quality of new development.

Initiated a Comprehensive Development Plan update to guide infrastructure and servicing investment reflecting directions in the new Official Community Plan.

Completed the servicing and infrastructure analysis for future growth areas and new subdivision applications.

Completed updating the City's Subdivision and Development Bylaw.

Strengthened working relationship with Penticton Airport and re-engaged the building permit process.



Financial Services Division



Division

The Financial Services Division is responsible for the financial administration of the City, the procurement of goods and services, the delivery of innovative information technology services and the administration of over 500 City properties. The division is led by the Chief Financial Officer and includes: Accounting, Budget, Revenue & Collections, Procurement & Inventory Services, Information Technology & Geographic Information Systems, and Land Management.

Chief Financial Officer's Office

The Chief Financial Officer (CFO) provides strategic financial leadership to the City and financial advice to City Council. The CFO is the City's Risk Manager and administers the risk management and insurance program. The CFO leads business planning and reporting, and is leading the development and implementation of the Asset & Amenity Management Council Priority.

Accounting

The Accounting Department provides financial leadership to the City as well as delivering transactional services and relevant reporting to both internal and external users for their decision-making purposes, as well as maintaining controls to safeguard the City's financial resources.



2019 Facts & Stats

Accounting

- > Approximately 13,000 accounts payable invoices processed using approximately 6,500 cheques
- > Approximately 230 Cemetery sales

Budget

The Budget Department is responsible for coordinating with each City department to establish a Five Year Financial Plan and ensures spending compliance with the Financial Plan. The Budget Department also manages the City's investments and coordinates in-year forecasts, annual updates to Fees and Charges, and annual Budget presentations to Council.

Information Technology and Geographic Information Systems (IT/GIS)

The primary purpose of IT/GIS is to support City departments and other affiliated organizations with their daily use of IT services through quality customer service. To do this, we provide a secure and stable technology infrastructure which delivers reliable IT services and solutions to over 400 users.

Land Management

The Land Management Department manages all City land sales and purchases, and administers the beach vending and mobile vending programs. Our department is also responsible for over 500 City-owned properties which includes over 40 residential and commercial tenancies. Our staff ensures legal requirements are met for various land transactions. We are also relied upon to provide legal research, data and title and company searches to all City departments.

Procurement & Inventory Services

The Procurement & Inventory Services Department manages all of the City's purchasing processes, ensuring they follow an established competitive process, including coordinating all requests for proposals and bids for contracts. We also manage the City inventory through a consistent and efficient service delivery model and ensure appropriate disposal of City assets when they become obsolete or reach the end of their life cycle.

Revenue & Collections

Revenue & Collections is responsible for billing and collecting a variety of service fees and taxes. These include fees for the City's electricity, water and sewage utilities as well as property taxes. We also provide collection services on behalf of a number of external organizations as their taxes are included in the City's property tax notices.



2019 Facts & Stats

Land Management

- > Prepared agreements for:
 - > 12 residential tenancies
 - > 110 leases and licences-to-use, in addition to 14 beach vendors in 23 locations and **5** concessions
 - > 13 Crown Leases/Licence of Occupation
- > 92 Land Title Office documents registered
- > 6 property purchases/land swaps

Procurement & Inventory Services

- > 738 purchase orders issued, totalling \$8,730,000
- > 4,128 inventory withdrawals processed, totalling \$1,625,000
- > \$4.8 million saved by obtaining quotes

Revenue & Collections

- > 36.2% e-billed utility accounts (up 2.6% from 2018)
- > 19,440 utility accounts billed each month
- > 567 utility customers moving in and out of properties each month on average
- > 1,963 phone calls to Utilities staff and 2,709 calls fielded by reception staff each month on average
- > Of the 10,281 Home Owner Grants claimed, **36.79%** were done electronically, up 1.88%
- > Processed **3** properties through Tax Sale
- > 4,967 walk-in customers assisted by cashiers each month on average
- > 18,600+ payments received online each month



2019 Achievements

Established a risk management program that included a risk management framework, Council approved policy and a City-wide committee that manages and oversees the program.

Established formalized business planning and reporting that provides public accountability and transparency of the City's goals and priorities, and quarterly updates on the progress of achieving these results.

Established a strategic planning process that has resulted in City Council establishing three strategic priorities that guide City initiatives and focus areas.

Created a Reserve Policy that provides guidance and direction for the development, maintenance and use of the City's reserve funds.

Refined and amended the Municipal Grants Policy to ensure clarity, efficiency of process and evaluations.

Implemented software to increase efficiency in preparing the Financial Plan and improve the metrics and measures of the Financial Plan.

Updated and amended the Purchasing Policy to streamline approval levels while ensuring compliant procurement best practices.

Updated the Permissive Tax Exemption Policy, implemented updates for a more efficient application process as well as a balanced and sustainable approach to granting permissive tax exemptions for future year.

Delivered the 2019 Tax Rate Bylaw to Council with an emphasis on reviewing the tax ratios to continue striving for an equitable distribution of property taxes amongst the classes.

Implemented enhanced online payment options to accept credit card payment for utility bills.

Secured a short-term operator for the Skaha Marina.

Secured License to Use Agreements for the Okanagan Avenue Industrial Properties with regard to encroachments into Ellis Creek riparian area.

Continued implementation of IT Service Management (ITSM) practices – launched the new IT Service Manager tool to capture IT knowledge and process requests from users.

Developed a high-level Disaster Recovery Plan to support improved service continuity when shifting from emergency response to recovery.

Created the structure for data migration and moved parks and facility data into the GIS to enable the creation of maps and apps to share and maintain these datasets.





Infrastructure Division



Division

The Infrastructure Division is responsible for overseeing many of the City's operations that enable our residents to go about their daily life. On a daily basis, we plan, design, construct, operate and maintain infrastructure assets like electrical distribution systems, roads, bridges, water treatment and distribution networks, and sewer collection and treatment systems. We also collect garbage and recycling, set utility rates and administer conventional and custom transit.

The division includes the Electric Utility, Engineering and Public Works departments.

Electric Utility

The Electric Utility Department is responsible for overseeing the operations, maintenance and ongoing improvement of the City of Penticton's electrical distribution system. We manage the electrical distribution systems, electrical meters, traffic signals and street lighting.

Engineering

The Engineering Department consists of the Design Branch, Water Treatment Branch and Waste Water Treatment Branch. We are responsible for the planning, design and construction administration of the road and pedestrian network, the water distribution system, the waste water collection system and the storm water drainage system. We are responsible for operating, maintaining, planning and administering design and construction for the water and waste water treatment plants, water reservoirs, water pump stations and sewage lift stations. We also keep record drawings and issue Special Event Road Closure Permits.

Public Works

The Public Works Department consists of the Utilities Branch, the Roads & Drainage Branch, the Parks Branch and the Fleet Branch. We keep our community safe by bringing clean, safe drinking water to your door, providing irrigation water to the agricultural areas, operating and maintaining our Cityowned dams, and providing a reliable sanitary sewer system and storm-water drainage system. We manage the roads in our community, as well as the parks and cemetery, and we collect your garbage and recycling. To help support these services, as well as those delivered by other departments, we also manage the City's fleet of vehicles.

2019 Facts & Stats

Electric Utility

- > 18,646 active customer accounts
- > 4 substations feeding 21 distribution circuits
- > 4,063 power poles (2,940 wood, 1,123 steel)
- > 2,697 distribution transformers
- > 362 km of overhead power lines
- > 175 km of underground cables
- > 3,335 streetlights
- > 39 traffic signals and 191 steel traffic poles
- > 4 pedestrian crossing signals

Engineering

- > 6.32 billion litres of water pumped from Okanagan Lake station to the Penticton Water Treatment Plant
- > No water drawn from Penticton Creek (used lake water only)
- > 16.79 million litres/day required for average daily water demand
- > 4,536,100 m³ of wastewater received
- > 368 litres/day discharged per person into the sewer system on average
- > The average cost to treat a cubic meter (1,000 litres) of wastewater was \$0.60

- > 6,192,472 kg of bio-solids produced and trucked to Campbell Mountain Landfill for composting
- > 468,211 m³ of reclaimed water recycled for use as irrigation in City parks and golf courses

Public Works

- > Maintained and supported: 184 City fleet mobile units, 124 City fleet small equipment, 51 Regional District of Okanagan-Similkameen fleet, 16 licensed fleet and 36 small equipment for City Fire Department, 19 generators, and 35 RCMP fleet
- > Maintained 250 km of roads/lanes, 131 km of sidewalks, 225 km of water mains, 88 km of storm water mains and 171 km of sewer mains
- > 4,000 kg of sewage waste compost produced
- > Collected through contract: 3,746 tonnes of garbage and 1,123 tonnes of recyclables
- > 38 km of trails / walkways, 109 acres turf, 16 sport fields and 10 playgrounds
- > 6 beach locations and 6 off-leash dog areas
- > 470+ pieces of furniture, 180+ hanging baskets, 250+ litter receptacles and 130+ irrigation systems



2019 Achievements

Completed the utility rate review with InterGroup Consultants and the Utility Rate Review Committee, and set electric, sanitary and water rates for 2020 to 2022.

Completed the Request for Proposal process for asset management software and started work on implementing the project.

Worked with the Regional District of Okanagan Similkameen and BC Transit to implement the new Penticton to Kelowna Regional Route 70, including a Park and Ride option.

Adopted the new Electric Utility Bylaw.



Adjusted payment plan terms to provide low interest loans to customers for installing solar panels on buildings.

Reviewed opportunities for power generation and peak shaving (leveling out peaks in utility use) for Penticton.

Reviewed lighting standards and commenced work on a multi-year improvement plan to address lighting issues for pedestrian crossings city wide.

Successfully managed the 2019 drought conditions.

Completed the Sewer Residuals Management Plan.

Completed the Robinson Property Park Master Plan.

Commenced the process for design and consultation of agricultural irrigation servicing.

Completed the data migration of parks, facilities and parking information into the GIS system.

Completed the replacement of aging and small water mains.

Completed the South Main Sanitary Sewer and Water.

Awarded the contract for the Main Street upgrade from Okanagan Avenue to Warren Avenue.

Commenced work on pedestrian crosswalk upgrades at three locations.

Approaching completion of the Phase II Drought Management Plan.

Approaching completion of the Ellis Creek Master Plan.

Commenced lake-to-lake bike route review.

Approaching completion of conversion of chlorine gas to liquid hypochlorite disinfection system.

Completed planned filter valve and actuator replacement.

Approaching completion of bio-reactor waste pump replacement.

Completed Lakeside Road North and South lift station upgrades.



People & Community Safety Strategy Division



Division

The People & Community Safety Strategy Division is part of a strategic approach to support all facets of community health and safety. Whether it is for the purpose of planning, operating or responding, this division, along with the RCMP and Fire Department, form the backbone of the City's ability to carry out Council's priority to support a safe, secure and healthy community. Our approach to this priority is also closely aligned with the mission to serve Penticton residents, businesses and visitors through good governance, partnership and the provision of effective and communityfocused services.

The People & Community Safety Strategy Division encompasses the following areas:

Bylaw Services

The Bylaw Services Department provides citizens with a variety of services related to regulatory issues. Our purpose is to enhance community safety, improve livability and be a complement to RCMP services. The department is committed to the delivery of professional bylaw education and enforcement in a timely and effective manner in accordance with Council direction. We also manage the delivery of the dog control program.

Human Resources & Safety

The Human Resources & Safety Department is responsible for developing and managing corporate programs related to employee and labour relations, recruitment and selection, compensation, safety and employee well-being, training and development, benefits and payroll. Human Resources & Safety provides comprehensive strategies, programs, policies, services and consultation to support the City's exceptional people resources and meet organizational objectives. Human Resources & Safety is also responsible for overseeing four collective agreements and relationships with three union organizations representing City staff.

Municipal RCMP Staff

The municipal RCMP staff are City employees who act as an integral part of the day-to-day operations of the RCMP Detachment. They perform highly technical and specialized duties that ensure the Detachment complies with RCMP policy and Provincial and Federal legislation. The staff also assist members with investigations by providing technical support on the various systems used by the RCMP and ensuring accuracy in the files for crime-reporting accuracy. Crime analysis is also provided to the Detachment, along with the care and control of persons in RCMP custody, Victim Services and creating disclosure documents for Crown that are important for effective prosecutions. The staff report to the Director of People & Community Safety Strategy while also having a direct link to the RCMP Officer in Charge.



2019 Facts & Stats

Human Resources & Safety

- > 400 general resumes received
- > 53 external postings for 63 positions, with 1,628 applicants
- > 44 positions filled by external applicants
- > 57 internal postings for 68 positions, with 193 applicants
- > 49 positions filled by internal applicants

Bylaw Services

- > 4,000+ complaint files
- > 900+ unauthorized camping/check on welfare requests with efforts to connect to social services
- > 6,243 Bylaw Offence Notices/tickets
- > \$92,000 in ticketing revenue
- > 100 vehicles towed
- > 5,000+ sharps collected from public spaces



2019 Achievements

Ratified three collective agreements at 2% increases per year; one with a six-year term and the others with five-year terms.

Completed a gap analysis of current Health & Safety plans in preparation for achieving a Certificate of Recognition.

Helped form and support the Mayor and Council Remuneration Advisory Task Force, which was created to review current compensation levels and make recommendations related to salary and benefits. The Task Force provided 11 recommendations, all of which were adopted by Mayor and Council.

Created and delivered a Language in the Workplace presentation to educate City leadership on the evolving appropriateness of words and the important role they play in setting an example.

Produced and implemented a Drug and Alcohol Policy and received 100% sign off from staff.

Modernized the Bylaw Officer position, and hired and trained two Community Safety Officers.

Implemented a new deployment strategy to address changing priorities and community/social issues, providing enhanced hours of service including downtown foot patrols and bike deployment.

Implemented sharps disposal program.

Updated bylaws, policies and procedures to provide a more effective and consistent process to support improved compliance with City bylaws.

Rebranded Bylaw Officer uniforms and vehicles to create a more visible and identifiable presence in the community.

Secured location and lease of new Bylaw/RCMP joint deployment office.

Increased use of GIS mapping systems data for strategic and intelligence led deployment purposes (the Information Technology department. helped support this work).

Conducted a Good Neighbour Bylaw legal review and amendments.

Addressed seven situations that were brought to the Community Active Support Table for support services.

Implemented Dog Control Officer and Shelter Management efficiencies – including upgrades to the facility and dog run, social media improvements, a public education video and a Downtown Market etiquette video.





Our mission as the Penticton RCMP service is to serve and protect the community, and work in partnership with the community to deliver a responsive and progressive police service. We promote respect for rights and freedoms, the law and democratic traditions, and we treat all people equally and with respect in accordance with our core values.



2019 Facts & Stats

- > 21.452 calls for service
- > 820 charges forwarded
- > 1,541 prisoners lodged
- > 305 Police Dog Services interventions
- > 325 forensic identification files
- > 519 Victim Services referrals
- > 132 impaired operation of motor vehicles investigations
- > 41 distracted driving investigations
- > 807 Motor Vehicle Act violation tickets
- > 611 motor vehicle collision investigations
- > 85 school talks and community events
- > 21 Restorative Justice referrals
- > 519 volunteer hours



2019 Achievements

Created a drug task force that actively targets the drug problem at the dealer level, and worked with Crown Counsel to improve court submissions for prolific offenders and targeting violent offenders.

Created community forums to give the public greater access to the information they need from the RCMP.

Created the Community Response Officer for youth and downtown to continue to improve upon the relationship with School District 67 and the Downtown Penticton Association (DPA).

Increased focus on enforcement initiatives which have been incorporated in all aspects of operations. These include a road safety blitz, targeting of repeat offenders of impaired driving in partnership with South Okanagan Traffic Services and expanded speed enforcement initiatives.

Supported the public's need for transparency and accountability, with a focus on financial reporting, accountability and consultation.

Conducted reviews of support service and detachment space utilization, and worked to make the changes required.



Penticton Fire Department



At the Penticton Fire Department (PFD), we support a safe community and enhance the quality of life for our citizens by responding to emergencies including fires and motor vehicle accidents to help minimize injuries and loss of life or damage to property. We also help prevent fires and other emergencies through public education and inspections to ensure properties meet fire regulations and other safety requirements.



2019 Achievements

Completed Wildfire Urban Interface Pre Incident Plans and mapping of risk areas.

Hosted second annual Wildfire Training Symposium.

Generated \$100,000 in Community Resiliency Investment Grant funding for Fire Smart Penticton.

Designed new fire apparatus to support both structural firefighting and rescue operations.

Renewed the Fire Service Agreement with Penticton Indian Band and Regional District of Okanagan Similkameen for the West Bench area.

Generated \$59,000 in Emergency Management BC Grant funding for a flooding risk assessment.





Recreation, Culture & Facilities Division



Division

Contributing to a healthy community and enhancing quality of life are the overarching priorities of Recreation, Culture and Facilities. We welcome residents and visitors to our many recreation facilities and parks where we deliver a wide range of recreation programs and services for people of all ages. We design, operate and maintain City-owned buildings and through the Museum & Archives, we support preservation of the heritage and history of our community. Our Sports & Events office markets and promotes the City as an event destination.

Culture – Museum & Archives

At the Penticton Museum & Archives we are committed to the presentation, preservation and interpretation of Penticton's history and heritage. We work with local heritage and natural history groups and we are active in provincial heritage and museum affairs. Within Archives, we collect and preserve the documentary and photographic history of the region and serve as an important resource for researchers and city staff.

Facilities

The Facilities Department is responsible for planning, design, construction, operations and maintenance of City-owned and leased buildings. We ensure they operate at optimum efficiency to enable other City departments and lessees to effectively deliver services and programs to the community.

Recreation

In Recreation, we promote and contribute to a healthy community and enhance the quality of life for Penticton residents and visitors through planning, management and delivery of recreation, aquatics, events and festivals, and active living opportunities. We partner with volunteers, community members and private sector providers to support recreation and wellness opportunities in our city.

Sports & Events

The Sports & Events team promotes the City of Penticton as an event destination and contributes to a healthy and vibrant community by attracting, developing and facilitating festivals and sporting events in the City. The goals of the department are to extend the event season into non-peak periods, as well as encourage economic impact benefits and vibrancy in our community.

Continued on next page



2019 Facts & Stats

Culture - Museum & Archives

- > 14,919 museum visits
- > 793 archives visitors
- > 90 programming events
- > 40 school presentations
- > 3 temporary exhibits
- > 24,100 images in digital photo library
- > 25 volunteers who provide valuable support in archival and museum operations

Facilities

- > Responsible for 25 major buildings
- > Buildings range from 10-90 years in age (average 42 years)
- > Floor area of City buildings ranges from 100 to 250,000 square feet (about 650,000 square feet in total)

Recreation

- > 2,800+ programs
- > 11,000+ facility and park bookings
- > 38,000 recreation guides distributed
- > 225+ bookings at Cleland Theatre
- > \$28,000+ in grants to support programming
- > \$28,900 provincial grant to support museum

Sports & Events

- > Hosted 19 sporting events, 41 community events and 9 major events (not including indoor events at City facilities), such as:
 - > 7 events on the July long weekend, including grad parades, farmers and community markets, Rib Festival, Elvis Festival and Canada Day celebrations
 - > Peach City Beach Cruise
 - > Scottish Festival
 - > Granfondo
 - > Penticton Peach Festival
 - > Dragon Boat Festival
- > Supported multiple other family-friendly events for all ages, from charity fundraisers and awareness walks, to concerts and cultural festivals, to sporting tournaments and events.





🔼 2019 Achievements

Supported the UBC digitization project by identifying archival records suitable for digitization and delivered the materials to UBC.

Constructed a new display case for archival use, bringing the archival collection out into the public eye and stimulating public interest.

Collaborated with the Kampe Foundation in providing 100 photographic images from City archives for the new Kampe Tower at Penticton Regional Hospital.

Implemented PerfectMind, a new recreation management software.

Negotiated a five-year agreement to host IRONMAN Canada.

Successfully planned and delivered four key community events: Canada Day Celebrations & Fireworks, BC Day Celebrations, Rock the Sun Music Series and the Santa Claus Parade.

Awarded the Ministry of Child & Family Development Early Years contract in partnership with the YMCA of Okanagan resulting in approximately \$100,000/year of early years services being delivered at the Penticton Community Centre from 2019-2022.

Created a 2019/20 mandate for the Parks and Recreation Advisory Committee.

Continued focus on asset management investment planning and implementation.



Penticton Public Library



At the Penticton Public Library, we have a mandate to promote literacy, meet the information needs of our community and offer programming opportunities for residents of all ages. In addition to physical and digital book collections, which are the most traditional service offered at a library, we also offer technical services such as the Integrated Library System (Catalogue), information technology training and support, and reference services to assist with research. We also offer programs for adults, youth and children.



2019 Facts & Stats

- > 21,775 active resident card holders
- > 341,657 items circulated (average 1,040 per day)
- > 100,714 items in collection
- > 3,135 items borrowed from or lent to other libraries
- > 62 Borrow-A-Librarian appointments
- > 29,257 reference questions answered
- > 346 programs delivered to 8,397 attendees (all ages)
- > 222,423 in-person visits plus 75,014 virtual visits
- > 21,267 public computer uses



2019 Achievements

Expanded and streamlined outreach services to ensure equitable delivery of library services to all people whether they can come to the library or are simply under served.

Increased use of online services – from e-books (Library2Go, RBD digital) to learning platforms (Mango Languages, Lynda.com), these services are being increasingly used and sought by residents.

Completed ongoing assessment of digital services, including examining current databases, testing new highinterest items and assessing these services in light of the Privacy Guidelines for BC Public Libraries.



FINANCIAL STATEMENTS



Chief Financial Officer's Report

May 2020

Your Worship and Members of Council,

I am pleased to present the City of Penticton's 2019 Annual Financial Report for the year ended December 31, 2019 as required by Sections 98 and 167 of the Community Charter.

The audited financial statements and supplementary financial schedules have been prepared by City staff in conformance with generally accepted accounting principles as prescribed by the Public Sector Accounting Standards (PSAS) of the Chartered Professional Accountants of Canada. Management maintains systems of internal budgetary and accounting controls that provide assurance for safeguarding of assets and the reliability of information. These systems are monitored and evaluated by management.

These statements were audited by BDO Canada LLP, and their responsibility is to express an opinion as to whether the financial statements prepared by management present fairly the financial position of the City as at December 31, 2019. In their opinion the "consolidated financial statements present fairly, in all material respects, the consolidated financial position of the City as at December 31, 2019".

Operating results from 2019 saw an increase in the City's net financial assets of almost \$14.0 million, bringing its total net financial assets to \$42.6 million. This resulted in an overall improvement of its accumulated surplus by 3.1%, with a total now of \$366.5 million.

Consolidated revenues for the City increased to \$121.1 million in 2019, a 1.1% increase over 2018. This increase was contributed to the increase in taxation revenue, a onetime doubling of the Community Works (Gas Tax) funds to support infrastructure and capacity building priorities, and an increase in investment revenues.

Consolidated expenditures were \$110.1 million – a decrease of 0.45% from 2018, mainly attributed to the additional electrical system projects completed in 2018. These decreases were offset by increases in protective services.



The general revenue fund saw an overall surplus of \$1,292,039, with revenues coming in at \$92.0 million, an increase of 4.1% over 2018. Revenues increased with additional taxation revenue collected, increased Community Works funds and increased investment revenues. Expenditures in 2019 were \$90.7 million, an increase of 3.3% over 2018. The main cost drivers include increases for collective agreement salary adjustments, inflationary cost increases, protective services costs, and transfers to reserves.

As with many municipalities, the City continues to foster strong growth and development while at the same time addressing its aging infrastructure and the emergence of many social issues that are causing safety and security concerns within the community. The City's 2020 Corporate Business Plan focuses on Asset and Amenity Management, Community Safety and Community Design.

In light of the COVID-19 pandemic, and the uncertainty around the short and long term effects of the pandemic, the City has taken steps to reassess its 2020 plan to ensure its long term stability by containing costs, and focusing efforts on essential services and critical projects. This has resulted in a temporary reduction of 20% of its work force and the deferral of non-critical capital projects. While the City has remained focused on its financial health, it has also taken steps to provide relief to its residents and businesses. Recognizing the economic recovery will take time, the City will need to reassess its priorities to ensure it remains fiscally

prudent to ensure the investment of City resources enable the return to a prosperous environment for its residents and businesses.

Jim Bauer



Tel: 250 763 6700 Fax: 250 763 4457 Toll-free: 800 928 3307 www.bdo.ca

BDO Canada LLP 1631 Dickson Avenue, Suite 400 Kelowna, BC V1Y 0B5 Canada

Independent Auditor's Report

To the Mayor and Council of the Corporation of the City of Penticton

Opinion

We have audited the financial statements of the Corporation of the City of Penticton and its controlled entities (the "Consolidated Entity"), which comprise the consolidated statement of financial position as at December 31, 2019, and the consolidated statement of operations, the consolidated statement of change in net financial assets and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Consolidated Entity as at December 31, 2019, and its consolidated results of operations, its consolidated change in net financial assets, and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Consolidated Entity in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Unaudited Information

We have not audited, reviewed or otherwise attempted to verify the accuracy or completeness of the supplementary schedules included in the City of Penticton's Financial Statements.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial **Statements**

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Consolidated Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Consolidated Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Consolidated Entity's financial reporting process.

BDO Canada LLP, a Canadian limited liability partnership, is a member of BDO International Limited, a UK District limited by guarantee, and forms part of the international BDO network of independent member firms



Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Consolidated Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Consolidated Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Consolidated Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Consolidated Entity to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants

Penticton, British Columbia May 19, 2020

The City of Penticton Consolidated Statement of Financial Position December 31, 2019

| | 2019 | 2018 |
|--|---------------|---------------|
| Financial Assets | | |
| Cash | \$ 6,113,656 | \$ 7,623,410 |
| Term Deposits (Note 1) | 98,229,334 | 84,097,897 |
| Accounts Receivable (Note 2) | 10,293,510 | 11,216,855 |
| | 114,636,500 | 102,938,162 |
| Financial Liabilities | | |
| Accounts Payable and Accrued Liabilities | 13,523,160 | 14,594,055 |
| Development Cost Charges (Note 3) | 17,825,761 | 15,657,283 |
| Deferred Revenue | 6,195,860 | 5,590,939 |
| Deposits | 3,509,106 | 4,105,303 |
| Long Term Debt (Note 9) | 30,980,819 | 34,373,676 |
| | 72,034,706 | 74,321,256 |
| Net Financial Assets | \$ 42,601,794 | \$ 28,616,906 |
| Non-Financial Assets | | |
| Tangible Capital Assets (Note 10) | \$319,836,475 | \$322,516,179 |
| Inventory | 3,554,394 | 3,806,292 |
| Prepaid Expenses | 529,972 | 501,192 |
| | 323,920,841 | 326,823,663 |
| Accumulated Surplus | \$366,522,635 | \$355,440,569 |

The City of Penticton Consolidated Statement of Operations and Accumulated Surplus Year ended December 31, 2019

| | 2019 Budget | | |
|---|----------------|---------------|---------------|
| | (Note 14) | 2019 | 2018 |
| Revenue | | | |
| Taxation (Note 17) | \$ 33,937,395 | \$ 33,975,415 | \$ 32,206,019 |
| Sales of Services | 68,050,216 | 70,096,334 | 69,631,879 |
| Government Grants and Transfers (Note 15) | 2,410,315 | 3,863,313 | 2,981,154 |
| Other Revenue | 7,681,182 | 10,690,252 | 9,339,446 |
| Other Contributions | 2,432,076 | 2,438,716 | 3,448,277 |
| Gain on Disposal | 30,000 | 62,414 | 133,843 |
| Contributed Asset | | 12,000 | 2,021,239 |
| | 114,541,184 | 121,138,444 | 119,761,857 |
| Expenditure (Note 11) | | | |
| General Government | 10,558,481 | 19,635,410 | 19,033,265 |
| Protective Services | 16,731,306 | 16,675,134 | 15,967,295 |
| Transportation Services | 5,839,571 | 9,868,392 | 10,823,613 |
| Environmental Health Services | 1,850,857 | 1,897,990 | 1,735,059 |
| Public Health and Safety | 275,000 | 244,253 | 231,941 |
| Environmental Development Services | 3,774,195 | 3,466,906 | 3,652,838 |
| Recreation and Culture | 10,973,017 | 12,040,690 | 12,127,262 |
| Electrical Supply | 33,985,196 | 35,680,839 | 37,215,864 |
| Sewer System Utility | 3,937,863 | 5,585,922 | 5,209,151 |
| Water Utility Services | 3,466,538 | 4,960,842 | 4,557,229 |
| | 91,392,024 | 110,056,378 | 110,553,517 |
| Annual Surplus | 23,149,160 | 11,082,066 | 9,208,340 |
| Accumulated Surplus, Beginning of Year | 355,440,569 | 355,440,569 | 346,232,229 |
| Accumulated Surplus, End of Year | \$378,589,729 | \$366,522,635 | \$355,440,569 |

The City of Penticton Consolidated Statement of Change in Net Financial Assets Year ended December 31, 2019

| | 2019 | 2010 | 2010 |
|---|---------------|---------------|-----------------------|
| | Budget | 2019 | 2018 |
| Annual surplus | \$ 23,149,160 | \$ 11,082,066 | \$ 9,208,340 |
| Acquisition of Tangible Capital Assets (Note 10) | (20,743,635) | (11,555,786) | (20,968,033) |
| Amortization (Note 10) Net Disposal of Tangible Capital Assets (Note 10) | - | 14,218,490 | 13,846,173 817,727 |
| Contributed Tangible Capital Assets (Note 10) | - | (12,000) | (2,021,239) |
| Asset reclassification (Note 10) | - | | 217,783 |
| | 2,405,525 | 13,761,770 | 1,100,751 |
| Change in Prepaid Expenses (Increase) | - | (28,780) | 95,346 |
| Consumption of Supplies Inventories | - | 251,898 | (170,020) |
| | - | 223,118 | (74,674) |
| Increase in Net Financial Assets | 2,405,525 | 13,984,888 | 1,026,077 |
| Net Financial Assets, Beginning of Year | 28,616,906 | 28,616,906 | 27,590,829 |
| Net Financial Assets, End of Year | \$ 31,022,431 | \$ 42,601,794 | \$ 28,616,906 |

The City of Penticton Consolidated Statement of Cash Flows Year ended December 31, 2019

| | 2019 | 2018 |
|--|---------------|--------------|
| Operating Transactions | | |
| Annual Surplus | \$ 11,082,066 | \$ 9,208,340 |
| Change in Non-Cash Operating Items | | |
| (Increase) decrease in Accounts Receivable | 923,345 | 132,837 |
| Decrease in Trade Accounts Payable and Accrued Liabilities | (1,070,895) | (950,330) |
| Increase in Development Cost Charges | 2,168,478 | 1,067,316 |
| Increase in Deferred Revenues | 604,921 | 216,373 |
| Decrease in Deposits | (596,197) | (500,372) |
| (Increase) decrease in Prepaid Expenses | (28,780) | 95,346 |
| (Increase) decrease in Inventory | 251,898 | (170,020) |
| Net Disposal of Tangible Capital Assets | 29,000 | 817,727 |
| Amortization | 14,218,490 | 13,846,173 |
| Contributed Tangible Capital Assets | (12,000) | (2,021,239) |
| Asset reclassification | - | 217,782 |
| | 16,488,260 | 12,751,593 |
| Cash Provided by Operating Activities | 27,570,326 | 21,959,933 |
| Capital Transactions | | |
| Cash Used to Acquire Tangible Capital Assets | (11,555,786) | (20,968,033) |
| Financing Transactions | | |
| Debt Proceeds | - | 1,530,000 |
| Debt Repayment | (3,392,857) | (4,329,729) |
| Investing Transactions | | |
| (Increase) decrease in Term Deposits | (14,131,437) | 3,701,186 |
| Change in Cash | (1,509,754) | 1,893,357 |
| Cash, Beginning of Year | 7,623,410 | 5,730,053 |
| Cash, End of Year | \$ 6,113,656 | \$ 7,623,410 |
| Supplemental Cash Flow Information | 2019 | 2018 |
| Interest Paid | \$ 1,806,219 | \$ 2,717,396 |

Note: Investment income recognized includes an actuarial addition to the sinking fund

The City of Penticton **Significant Accounting Policies** December 31, 2019

Management's Responsibility for the Financial Statements

The consolidated financial statements of the City are the responsibility of management. They have been prepared in accordance with Canadian generally accepted accounting principles established by the Public Sector Accounting Board of the Chartered Professional Accountants of Canada. The Corporation of the City of Penticton ("the City") is a municipality in the Province of British Columbia and operates under the provisions of the Community Charter. The City provides municipal services such as fire, public works, planning, parks, recreation and other general government services.

Basis of Consolidation

The consolidated financial statements reflect the assets, liabilities, revenue and expenses of all municipal organizations, committees and Boards which are owned or controlled by the City. All inter-entity transactions and balances have been eliminated. The controlled organizations include:

Penticton Public Library

Deferred Revenue

Funds received for specific purposes which are externally restricted by legislation, regulation or agreement and are not available for general municipal purposes are accounted for as deferred revenue on the Consolidated Statement of Financial Position. The revenue is recognized in the Consolidated Statement of Operations in the year in which it is used for the specified purpose.

Revenue Recognition

Taxation

Taxes are recorded at estimated amounts when they meet the definition of an asset, have been authorized and the taxable event occurs. For property taxes, the taxable event is the period for which the tax is levied. Taxes receivable are recognized net of an allowance for anticipated uncollected amounts.

Government Transfers

Government transfers are recognized as revenue in the financial statements when the transfer is authorized and any eligibility criteria are met, except to the extent that transfer stipulations give rise to an obligation that meets the definition of a liability. Transfers are recognized as deferred revenue when transfer stipulations give rise to a liability. Transfer revenue is recognized in the statement of operations as the stipulation liabilities are settled.

Utilities

Charges for sewer and water usage are recorded as user fees. Connection fee revenues are recognized when the connection has been established. Conditional grant revenue is recognized to the extent the conditions imposed on it have been fulfilled.

The City of Penticton Significant Accounting Policies December 31, 2019

Revenue Recognition continued

Fee for Service

Sales of service and other revenue is recognized on an accrual basis.

Inventory

The City holds consumable inventory which is recorded at the lower of cost and net realizable value. Cost is determined on a weighted average basis.

Tangible Capital Assets

Tangible capital assets are not available to discharge existing liabilities and are held for use in the provision of goods and services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

Tangible capital assets are recorded at cost, net of capital asset disposals, write-downs and amortization. Cost includes all costs directly attributable to acquisition or construction of the tangible capital asset including transportation costs, installation costs, design and engineering fees, legal fees and site preparation costs. Contributed tangible capital assets are recorded at fair value at the time of the donation, with a corresponding amount recorded as revenue. The City holds several works of art and historic treasures that have not been included in the tangible capital assets, including displays at the museum and various works of art and decorations in the facilities. Amortization is recorded on a straight-line basis over the estimated life of the tangible capital asset commencing once the asset is available for productive use as follows:

| Buildings | 20 to 70 years |
|-------------------------------------|-----------------------|
| Roads and Sidewalks | 25 to 75 years |
| Machinery and Equipment | 5 to 20 years |
| Water Infrastructure | 50 to 100 years |
| Sewer Infrastructure | 10 to 100 years |
| Electrical Infrastructure | 20 to 50 years |
| Parks and Recreation Infrastructure | 10 to 50 years |
| Vehicles | 10 to 20 years |
| Furniture and Equipment | 10 to 20 years |
| Computer Hardware and Software | 4 to 10 years |
| Books and Library Materials | 5 to 13 years |
| Construction in progress | No amortization taken |

The City of Penticton **Significant Accounting Policies** December 31, 2019

Retirement and Employee Benefits

The City's retirement contributions due during the period to its multi-employer defined benefit plan are expensed as incurred.

City employees belonging to CUPE local 608 are eligible to accumulate sick leave until termination of employment. Unused sick leave is not eligible for payment upon retirement or termination and may not be used as vacation. Employees may accumulate a maximum of 10 days of sick leave.

Reserve for Future Expenditure

Reserves for future expenditure are non-statutory reserves which represent an appropriation of surplus for specific purposes. Transfers to reserves for future expenditure include funds to finance incomplete projects and accumulations for specific purposes.

Statutory Reserve Funds

The use of these funds is restricted by the Community Charter and associated Municipal Bylaws. Statutory reserve funds are funded 100% by cash and temporary investments.

Use of Estimates

The preparation of consolidated financial statements in accordance with Public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's best estimates as additional information becomes available in the future. Adjustments, if any, will be reflected in the consolidated financial statements in the period that the change in estimate is made, as well as in the period of settlement if the amount is different.

Collection of Taxes on Behalf of Other Taxation Authorities

The City collects taxation revenue on behalf of other entities. Such levies, other revenues, expenses, assets and liabilities with respect to the operations of entities are not reflected in these consolidated financial statements.

Contaminated Sites

A liability for contaminated sites is recognized when a site is not in productive use and the following criteria are met:

- a) An environmental standard exists
- b) Contamination exceeds the environmental standard
- c) The City is directly responsible or accepts responsibility for remediation
- d) It is expected that future economic benefits will be given up; and
- e) A reasonable estimate of the amount can be made.

The liability is recognized as management's estimate of the cost of post-remediation including operation, maintenance and monitoring that are an integral part of the remediation strategy for a contaminated site.

As at December 31, 2019 the City has no liability for contaminated sites.

1. Term Deposits

| | Maturity Date | Effective Interest Rate (%) | 2019 | 2018 |
|-----------------------------|------------------|-----------------------------------|---------------|---------------|
| Valley First | Feb 25, 2020 | 3.05 | \$ 6,000,000 | \$ - |
| Valley First | Feb 27, 2020 | 2.70 | 5,000,000 | - |
| Valley First | Feb 27, 2020 | 2.70 | 3,000,000 | - |
| Valley First | Aug 9, 2020 | 2.40 | 5,000,000 | - |
| Valley First | Aug 17, 2020 | 2.45 | 6,168,541 | - |
| Valley First | Dec 3, 2020 | 2.50 | 5,000,000 | - |
| Valley First | Aug 9, 2021 | 2.45 | 5,000,000 | - |
| Valley First | Dec 3, 2022 | 2.60 | 8,000,000 | - |
| Valley First | Aug 17, 2023 | 3.05 | 5,152,500 | - |
| Valley First | n/a | - | 11,908,293 | - |
| Canaccord | May 19, 2020 | 2.35 | 10,000,000 | - |
| Canaccord | May 19, 2020 | 2.55 | 4,000,000 | - |
| Canaccord | May 17, 2021 | 2.80 | 1,000,000 | - |
| Canaccord | May 17, 2021 | 2.90 | 7,000,000 | - |
| Canaccord | May 17, 2021 | 2.80 | 6,000,000 | - |
| Canaccord | Aug 17, 2022 | 2.50 | 5,000,000 | - |
| Canaccord | Aug 17, 2024 | 2.80 | 2,500,000 | - |
| Canaccord | Aug 17, 2024 | 2.75 | 2,500,000 | - |
| Valley First Redemptions | | - | - | 57,054,750 |
| Municipal Finance Authority | | - | - | 27,043,147 |
| | | | \$ 98,229,334 | \$ 84,097,897 |

2. Accounts Receivable

| | 2019 | 2018 |
|--|---------------|---------------|
| Property Taxes | \$ 1,237,588 | \$ 956,826 |
| Other Receivables | 1,957,233 | 3,468,399 |
| Federal Government | 218,107 | 266,759 |
| Provincial Government | 617,235 | 1,117,793 |
| Regional District Okanagan Similkameen | 103 | 167,580 |
| Other Government Agencies | 63,927 | 50,131 |
| Utility Rates Receivable | 4,920,631 | 4,764,047 |
| Accrued Interest Receivable | 1,271,140 | 402,634 |
| Cemetery Trust Fund Receivable | 7,546 | 22,686 |
| | \$ 10,293,510 | \$ 11,216,855 |

3. Development Cost Charges (DCC)

The City collects development cost charges to pay for a proportionate share of infrastructure related to new growth. In accordance with the Local Government Act of BC, these funds must be deposited into a separate reserve fund. When the related costs are incurred, the DCCs are recognized as revenue.

| | 2019 | 2018 |
|--|---------------|---------------|
| DCC by Type | | |
| Roads DCC | \$ 2,028,043 | \$ 1,831,008 |
| Parks DCC | 1,017,251 | 833,394 |
| Drainage DCC | 451,100 | 328,395 |
| Waste Water DCC | 9,936,906 | 8,632,969 |
| Water DCC | 4,392,461 | 4,031,517 |
| | 17,825,761 | 15,657,283 |
| DCC Activity | | |
| Balance, Beginning of Year | 15,657,283 | 14,589,967 |
| Return on Investments | 287,495 | 264,877 |
| DCCs Levied in the Year | 2,082,890 | 1,239,738 |
| Transfers to General Operating and Capital | (201,907) | (437,299) |
| | \$ 17,825,761 | \$ 15,657,283 |

Development Cost Charges Reductions

In 2010, Council adopted the Development Cost Charge Reduction Bylaw and the companion Economic Incentive Zone Bylaw. The purpose of these bylaws was to spur development in key areas of the City, promote sustainable development and promote the development of affordable rental housing. The bylaws also contain provisions to encourage high-end hotel development. These bylaws will reduce the value of development cost charges, building permit fees and municipal taxes received by The City of Penticton for eligible developments.

The DCC reductions and Economic Incentive tax exemption program have been implemented in accordance with the provisions of Section 933(1) of the Local Government Act and Section 226 of the Community Charter, respectively. In 2019 \$357,149 (2018 - \$390,373) of Economic Incentive tax exemptions were granted. In addition, Council approved \$138,292 (2018 - \$910,736) of DCC reductions in 2019.

Deferred Revenue

Funds received for specific purposes which are externally restricted by legislation, regulation or agreement and are not available for general municipal purposes are accounted for as Deferred Revenue on the Consolidated Statement of Financial Position. The revenue is recognized in the Consolidated Statement of operations in the year in which it is used for the specified purpose. Deferred Revenue is comprised of the following:

| | Taxes | Rec | Other | Total |
|------------------------------|-----------------|---------------|-----------|-----------------|
| Balance at December 31, 2018 | \$ 4,503,159 | \$ 224,461 | 863,319 | \$ 5,590,939 |
| Collected | 9,374,946 | 703,199 | 593,741 | 10,671,886 |
| Recognized | (8,841,412) | (677,004) | (548,549) | (10,066,965) |
| Balance at December 31, 2019 | \$ 5,036,693 | \$ 250,656 | 908,511 | \$ 6,195,860 |

6. Pension Liability

The City and its employees contribute to the Municipal Pension Plan (the Plan), a jointly trusteed pension plan. The Board of Trustees, representing plan members and employers, is responsible for administering the Plan, including investment of the assets and administration of benefits. The Plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31, 2018, the Plan has about 205,000 active members and approximately 101,000 retired members. Active members include approximately 40,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the Plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for the average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent actuarial valuation as at December 31, 2018 indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis.

The City of Penticton paid \$2,170,449 (2018 - \$2,104,076) for employer contributions to the Plan in fiscal 2019.

The next valuation will be as at December 31, 2021 with results available in 2022.

Employers participating in the Plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the Plan records accrued liabilities and accrued assets for the Plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the Plan.

7. Contingent Liabilities

Regional District of Okanagan Similkameen a.

Under Section 836 of the Local Government Act, all monies borrowed by a Regional District, shall be upon its credit at large and shall, in the event of any default, constitute an indebtedness of the member municipalities for which they are jointly and severally liable. At December 31, 2019, the long term debt of the Regional District aggregated \$75,748,289 (2018 - \$79,084,988).

7. Contingent Liabilities continued

b. **Legal Actions**

As at December 31, 2019, certain legal actions are pending against the City as follows:

- 1. The City is aware of various liens registered against the City owned properties located at 903-969 Eckhardt Ave W. These liens were filed by various companies engaged by the third party purchaser of the same properties who subsequently defaulted on the purchase. These companies were not paid and they filed liens against the properties. Twelve liens were filed representing claims totaling \$2,111,921.90. Since then, and within the one year limitation period under the Builders Lien Act, five lien claimants had started legal actions against various parties, including the City, and filed certificates of pending litigation ("CPL") against the properties. One claimant has subsequently abandoned its lien claim and discontinued its action and another claimant reached a settlement. The remaining three claims remain alive with the value of these lien claims totaling \$663,851. It is unknown at this time the likely outcome; however, damages could reach \$66,000, which is 10% of the total claims still being advanced.
- 2. The City has been named a party to an action with respect to a claim made for interference with development rights. The Claimant may have a reasonable basis for a claim; however given the uncertainty of the amount and likeliness of the claim, no accrual has been recorded in regards to these costs.

General Contingencies c.

From time to time there are potential claims against the City for incidents which arise in the ordinary course of business. In the opinion of management and legal counsel, the outcomes of the claims are not determinable at this time and cannot be estimated. Should any loss result from the resolution of these claims, such loss will be charged to operations in the year of resolution.

Letters of Credit

In addition to the performance deposits reflected in the Consolidated Statement of Financial Position, the City is holding irrevocable Letters of Credit in the amount of \$664,938 which were received from depositors to ensure their performance of works to be undertaken within the City. These amounts are not reflected in the Consolidated Financial Statements but are available to satisfy liabilities arising from non-performance by the depositors.

9. Long Term Debt

Long Term Debt

Long term debt reported on the Consolidated Statement of Financial Position is comprised of the following:

2019 2018 30,980,819 34,373,676

Principal repayments relating to long term debt of \$30,980,819 outstanding are due as follows (in thousands):

| | 2020 | 2021 | | 2022 | | 2023 | | 2024 | T | hereafter | Sinking Fund |
|--------------|-------------|-------------|----|-------|----|-------|----|-------|----|-----------|-----------------|
| General Fund | \$ 1,346 | \$ 1,215 | \$ | 1,215 | \$ | 1,218 | \$ | 915 | \$ | 3,277 | \$ 6,142 |
| Sewer Fund | 539 | 539 | | 539 | | 539 | | 539 | | 2,356 | 4,023 |
| Water Fund | 422 | 422 | _ | 422 | _ | 422 | _ | 422 | | 1,506 | 2,962 |
| | \$ 2,307 | \$ 2,176 | \$ | 2,176 | \$ | 2,179 | \$ | 1,876 | \$ | 7,139 | \$ 13,127 |

Long term debt is secured by the assets of the City. The Long Term Debt is held by the Municipal Finance Authority. The principal payments are invested by the Municipal Finance Authority into a Sinking Fund. The principal repayments are currently calculated at a rate of 2.5%. The 2019 earnings in the Sinking Fund were calculated to be \$1,060,511 and are included in Other Revenue on the Consolidated Statement of Operations.

10. Tangible Capital Assets

The City of Penticton budgets for Tangible Capital Assets (TCA) as well as non-operating repairs and maintenance through the capital budget. During the year, the City incurred \$17,461,473 of expenditures that fall within the Capital Budget. Of this amount, \$11,404,021 met the TCA capitalization policy criteria while the remaining \$6,057,452 was expensed due to the expenditure being outside the TCA capitalization policy criteria or they were related to repairs and maintenance.

10. Tangible Capital Assets continued

| | Land | Building | Equipment | Sewer Infrastructure | Water Infrastructure | Electrical Infrastructure | Roads | Construction in Progress | 2019 Total |
|---|---------------|----------------|---------------------------------|-------------------------|-------------------------|------------------------------|-----------------------------|-----------------------------|--------------------------|
| COST | | | | | | | | | |
| Opening Balance | \$ 52,381,359 | \$ 166,727,589 | \$ 166,727,589 \$ 44,118,377 \$ | \$ 54,760,269 \$ | \$ 59,058,201 \$ | | 79,195,259 \$ 91,949,590 \$ | | 2,034,141 \$ 550,224,785 |
| Add: Additions | • | 1,851,292 | 2,466,157 | 737,132 | 853,496 | 935,875 | 2,105,293 | 2,606,539 | 11,555,784 |
| Add: Trsf to/from Construction in Progress | • | 590,092 | • | 1 | 1 | 1,232,956 | 1 | (1,823,048) | r |
| Add: Contributed Assets | 12,000 | ı | , | | 1 | 1 | 1 | | 12,000 |
| Less: Disposals | | ٠ | 352,569 | | | 11,158 | | | 363,727 |
| | 52,393,359 | 169,168,973 | 46,231,965 | 55,497,401 | 59,911,697 | 81,352,932 | 94,054,883 | 2,817,632 | 561,428,842 |
| ACCUMULATED AMORTIZATION | | | | | | | | | |
| Opening Balance | | 76,120,294 | 29,452,871 | 11,606,550 | 20,017,692 | 38,646,995 | 51,864,202 | , | 227,708,604 |
| Add: Amortization | | 5,048,036 | 2,102,122 | 1,108,100 | 908,014 | 2,175,669 | 2,876,549 | , | 14,218,490 |
| Less: Acc Amortization on Disposals | ٠ | | 323,569 | ٠ | | 11,158 | | | 334,727 |
| | , | 81,168,330 | 31,231,424 | 12,714,650 | 20,925,706 | 40,811,506 | 54,740,751 | , | 241,592,367 |
| Net Book Value for Year Ended Dec. 31, 2019 | \$ 52,393,359 | \$ 88,000,643 | \$ 15,000,541 | \$ 42,782,751 | \$ 38,985,991 | \$ 40,541,426 | \$ 39,314,132 | 5 2,817,632 | \$319,836,475 |

10. Tangible Capital Assets continued

| | Land | Building | Equipment | Sewer Infrastructure | Water Infrastructure | Electrical Infrastructure | Roads | Construction in Progress | 2018 Total |
|---|---|-------------|---------------|-------------------------|-------------------------|------------------------------|-----------------------------|-----------------------------|-------------------------|
| COST | | | | | | | | | |
| Opening Balance | \$ 48,519,310 \$ 164,888,807 \$ 40,780,317 \$ | 164,888,807 | \$ 40,780,317 | \$ 52,295,961 \$ | \$ 55,287,055 \$ | | 74,893,453 \$ 87,441,232 \$ | | 4,731,681 \$528,837,816 |
| Add: Additions | 3,930,923 | 2,044,798 | 2,989,580 | 1,218,242 | 2,759,538 | 1,901,777 | 4,149,700 | 1,973,475 | 20,968,033 |
| Add: Trsf to/from Construction in Progress | 1 | 34,920 | 517,507 | 311,360 | 1,189,416 | 2,400,029 | | (4,453,232) | , |
| Add: Contributed Assets | 1 | 1 | | 934,706 | 350,686 | 1 | 735,847 | 1 | 2,021,239 |
| Less: Disposals | 68,874 | 240,936 | 169,027 | 1 | 528,494 | 1 | 377,189 | 1 | 1,384,520 |
| Re-classification to Financial Assets | | | | | | | | (217,783) | (217,783) |
| | 52,381,359 | 166,727,589 | 44,118,377 | 54,760,269 | 59,058,201 | 79,195,259 | 91,949,590 | 2,034,141 | 550,224,785 |
| ACCUMULATED AMORTIZATION | | | | | | | | | |
| Opening Balance | 1 | 71,318,473 | 27,567,519 | 10,508,279 | 19,379,927 | 36,527,883 | 49,127,144 | | 214,429,225 |
| Add: Amortization | 1 | 4,936,745 | 2,003,770 | 1,098,271 | 890,867 | 2,119,112 | 2,797,408 | 1 | 13,846,173 |
| Less: Acc Amortization on Disposals | , | 134,924 | 118,418 | | 253,102 | , | 60,350 | , | 566,794 |
| | , | 76,120,294 | 29,452,871 | 11,606,550 | 20,017,692 | 38,646,995 | 51,864,202 | , | 227,708,604 |
| Net Book Value for Year Ended Dec. 31, 2018 | \$ 52,381,359 | 90,607,295 | \$ 14,665,506 | \$ 43,153,719 | \$ 39,040,509 | \$ 40,548,264 | \$ 40,085,388 | 2,034,141 | \$322,516,181 |

11. Reporting by Object

| Salaries and Benefits |
|---------------------------------|
| Goods and Services |
| Interest |
| Amortization |
| Other Expenses |
| Vehicle & Equipment Maintenance |
| Policing Agreement |

| 2019 | | 2018 |
|-------------------|----|-------------|
| \$ 29,837,885 | \$ | 27,897,780 |
| 50,910,359 | | 51,773,399 |
| 1,806,219 | | 2,717,396 |
| 14,218,490 | | 13,846,173 |
| 1,911,656 | | 2,285,572 |
| 3,844,906 | | 5,002,150 |
| 7,526,863 | _ | 7,031,047 |
| \$ 110,056,378 | \$ | 110,553,517 |

12. Credit Facilities

Line of Credit a.

The City holds a \$5,000,000 line of credit with the Valley First Credit Union. This line of credit has a borrowing rate of prime and is secured by the Revenue Anticipation Borrowing Bylaw 2011 No. 5003.

As of December 31, 2019 there was no balance outstanding.

b. **Bank Indebtedness**

The City holds a \$4,230,000 EFT limit.

13. Municipal Finance Authority

Cash Deposits and Demand Notes - The City issues the majority of its debt instruments through the Municipal Finance Authority. As a condition of these borrowings, a portion of the debenture proceeds is withheld by the Municipal Finance Authority as a debt reserve fund. The City also executes demand notes in connection with each debenture whereby the City may be required to loan certain amounts to the Municipal Finance Authority. These demand notes are contingent in nature.

Proceeds on loan requests are 98.40% of the gross amount of the loan. 1% is deducted by the MFA for security against loan default (this is held in trust by the MFA in its Debt Reserve Fund and will be refunded to clients, with interest, at loan expiry). The remaining 0.60% is deducted as an issue expense to cover the costs of administering the Debt Reserve Fund.

As at December 31, 2019 the Debt Reserve Fund demand note requirements were \$1,830,379 (2018 - \$1,847,557). In addition, cash deposits totaling \$859,924 (2018 - \$844,411) were held by the MFA.

14. Budget

The Financial Plan (Budget) Bylaw No. 2019-10 adopted by Council on April 2, 2019 was not prepared on a basis consistent with that used to report actual results (Public Sector Accounting Standards). The budget figures anticipated use of reserves accumulated in previous years to reduce current year expenditures in excess of current year revenues to Nil. In addition, the budget expensed all tangible capital expenditures rather than including amortization expense. As a result, the budget figures presented in the statements of operations and change in net financial assets represent the Financial Plan adopted by Council with adjustments as follows:

| | 2019 |
|--|---------------|
| Financial Plan (Budget) Bylaw surplus for the year | \$ - |
| Add: | |
| Transfer to Funds/Reserves | 21,973,920 |
| Debt Principal Repayments | 2,333,054 |
| Budgeted Capital Expenditures - General | 6,960,397 |
| Budgeted Capital Expenditures - Electric | 3,693,238 |
| Budgeted Capital Expenditures - Sewer | 4,577,800 |
| Budgeted Capital Expenditures - Water | 5,512,200 |
| Less: | |
| Budgeted Transfers from Surplus | 21,901,449 |
| Budget Surplus per Statement of Operations | \$ 23,149,160 |

15. Transfers From Other Governments

| | 2019 | 2018 |
|--|-----------------|-----------------|
| Gas tax community works fund | \$ 2,984,053 | \$ 1,507,824 |
| Traffic fine revenue sharing | 385,097 | 385,881 |
| Okanagan Basin Water Board grants | 174,654 | 211,504 |
| Province of British Columbia - Carmi Reservoir | - | 511,705 |
| BC Arts Council | 20,900 | 18,000 |
| Library | 131,916 | 132,218 |
| Miscellaneous | 166,693 | 214,022 |
| | \$ 3,863,313 | \$ 2,981,154 |

16. Penticton Public Library

The establishment of a municipal public library in the City of Penticton Bylaw 2639 was passed December 8, 1969. The Bylaw indicates that the City exercises significant influence over the Penticton Public Library and is required to fund its operations as per the Library Act. The Penticton Public Library assets as managed by the Library Board are recorded as assets of the City. The operations of the Penticton Public Library have been wholly consolidated by the City.

17. Taxation

| | Budget | 2019 | 2018 |
|--|---------------|---------------|---------------|
| Municipal Taxation | | | |
| Real Property | \$ 33,431,395 | \$ 33,368,337 | \$ 31,575,505 |
| Special Assessments | 171,000 | 147,128 | 170,067 |
| Grants in Lieu | 335,000 | 459,950 | 460,447 |
| Total municipal taxation | 33,937,395 | 33,975,415 | 32,206,019 |
| Collections For other Governments | | | |
| School | 17,394,721 | 15,866,523 | 15,647,890 |
| Regional District | 1,639,331 | 2,078,370 | 1,940,995 |
| Regional Hospital | 2,662,296 | 2,625,433 | 2,603,331 |
| BCAA | 482,507 | 413,586 | 409,730 |
| Total collections for other taxing authorities | 22,178,855 | 20,983,912 | 20,601,946 |
| Transfers to Other Governments | (22,178,855) | (20,988,919) | (20,595,283) |
| Supplemental Taxation Recovered (Remitted) | _ | 5,007 | (6,663) |
| Net taxation for municipal purposes | \$ 33,937,395 | \$ 33,975,415 | \$ 32,206,019 |

18. Comparative Figures

Certain comparative figures have been reclassified to conform with the current year presentation.

19. Contractual Rights

Contractual rights are rights to economic resources arising from contracts or agreements that will result in an asset in the future. The City's contractual rights arise because of contracts entered into for long-term land leases that grant rights to the City, upon termination of the lease, to any Building(s) the Tenant has constructed on the land. The following listing outlines the nature, amount, and timing for each of the City's contractual rights to future assets:

The Penticton Golf & Country Club

The LEASE Agreement between The City of Penticton and The Penticton Golf & Country Club dated July 1, 2007, will generate an asset to the City upon expiry of the lease. The LEASE Agreement grants the right of ownership of the Golf Clubhouse Building to the City; the current market value for this building is \$1,656,000. This is a 26 year, 4 month Lease, due to expire in 2033.

Art Gallery of the South Okanagan (Inc. 9986)

The LEASE Agreement between The City of Penticton and the Art Gallery of the South Okanagan (Inc, 9986) dated October 1, 1999, will generate an asset to the City upon expiry of the lease. The LEASE Agreement grants the right of ownership of the Art Gallery Building to the City; the current market value for this building is \$935,000. This is a 20 year Lease, that expired in 2019 and is currently operating on a month to month basis.

Penticton Seniors' Drop-in Centre Society

The LEASE Agreement between The City of Penticton and the Penticton Seniors' Drop-in Centre Society dated May 31, 2019, will generate an asset to the City upon expiry of the lease. The LEASE Agreement grants the right of ownership of the Drop-In Centre Building to the City; the current market value for this building is \$1,708,000. This is a 20 year Lease, due to expire in 2039.

Gateway Casinos & Entertainment Limited

The LEASE Agreement between The City of Penticton and Gateway Casinos & Entertainment Limited dated May 4, 2016, will generate an asset to the City upon expiry of the lease. The LEASE Agreement grants the right of ownership of the Casino Building to the City; the current market value for this building is \$12,595,000. This is a 20 year Lease, due to expire in 2036 with two 10-year extension options.

20. Segmented Information

The City is a diversified municipal government institution that provides a wide range of services to its citizens such as transit, police, fire, water and electricity. Distinguishable functional segments have been separately disclosed in the segmented information. The nature of the segments and the activities they encompass are as follows:

General Government Services

General Government operations are primarily funded by property taxation. This segment includes all of the revenues and expenses that relate to the operations of the City itself and cannot be directly attributed to one of the other specific segments including administration, financial services, human resources, information technology, and revenue and collections.

20. Segmented Information continued

Protective Services

Protection is comprised of police services, fire protection dog control and building services. The police services work to ensure the safety and protection of the citizens and their property. The fire department is responsible to provide fire suppression service, fire prevention programs, training and education.

Transportation Services

Transportation is responsible for the delivery of municipal public works services related to the City's public transit services, roads and maintenance, bridges, drainage systems, bylaw services, public works, street lighting and traffic

Environmental Health Services

Environmental services consists of providing waste disposal to citizens.

Public Health and Safety

Health services are comprised of public health services; this segment includes the operation of the City's Cemeteries.

Environmental Development Services

This segment includes city planning, economic development and ensures all property development and land use is in line with City Bylaw's and policies and is in the best interest of the community.

Recreation and Culture

This segment provides services meant to improve health and development of the City's citizens. Recreational programs and cultural programs like swimming and skating lessons are provided at the arenas, the aquatic centre and the community centre. Also, the City provides library services to assist with its citizens' informational needs and a museum that houses collections and artifacts. The segment also includes parks, land administration and the City's net contribution to the operations of the South Okanagan Events Centre.

Electrical Utility

The electrical supply system is responsible for distribution of electricity to the City's citizens and businesses. This segment includes all of the operating activities related to the supply of the City's electricity.

Sewer Utility

The City's sanitary sewer system collects, conveys and treats and disposes of domestic and industrial wastewater. This segment includes all of the operating activities related to the collection and treatment of wastewater (sewage) throughout the City.

20. Segmented Information continued

Water Utility

The water utility is responsible for planning, designing, building and operating and maintaining the City's water system and includes all of the operating activities related to the treatment and distribution of water throughout the City.

21. Cemetery Perpetual Trust Fund

The Cemetery Trust fund is established in accordance with the Cremation, Interment, and Funeral Services Act, to upkeep the cemetery grounds/facilities upon closure of the cemetery. As per legislation, current interest income earned on the Reserve balance may be used to offset cemetery operating and capital expenditures. Annual cemetery operating and capital expenditures are approved by Council through the annual budgeting process. The trust fund assets and liabilities are not included in the consolidated financial statements. At December 31, 2019, the balance of funds held in trust was \$1,056,150 (2018 - \$1,017,095).

22. COVID-19

Subsequent to year end, the impact of COVID-19 in Canada and on the global economy increased significantly. As the impacts of COVID-19 continue, there could be further impact on the City, its citizens, employees, suppliers and other third party business associates that could impact the timing and amounts realized on the City's assets and future ability to deliver services and projects. At this time, the full potential impact of COVID-19 on the City is not known. Although the disruption from the virus is expected to be temporary, given the dynamic nature of these circumstances, the duration of disruption and the related financial impact cannot be reasonably estimated at this time. The City's ability to continue delivering non-essential services and employ related staff, will depend on the legislative mandates from the various levels of government. The City will continue to focus on collecting receivables, managing expenditures, and leveraging existing reserves and available credit facilities to ensure it is able to continue providing essential services to its citizens.

The City of Penticton Schedule of Segment Disclosure December 31, 2019

| | General Government Services | Protective Services | Transportation Services | Environmental Health Services | Public Health and Safety | Environmental Development Services | Recreation and Culture | Electrical Utility | Sewer Utility | Water Utility | 2019 Total |
|---|-----------------------------------|------------------------|----------------------------|-------------------------------------|--------------------------------|--|----------------------------|-----------------------|------------------|------------------|---------------|
| REVENUE | | | | | | | | | | | |
| Taxation | \$ 33,975,415 | , | · \$ | · • | - \$ | · • | · \$ | · \$ | · \$ | · \$ | \$ 33,975,415 |
| Sales of Services | 2,582,643 | 1,234,345 | 1,754,814 | 2,593,063 | 423,325 | 135,027 | 2,597,542 | 43,097,201 | 6,464,890 | 9,213,484 | 70,096,334 |
| Government Grants and Transfers | 3,438,030 | 36,548 | 1 | 1 | 1 | 55,553 | 158,528 | | 174,654 | • | 3,863,313 |
| Other Revenue | 9,195,223 | 157,563 | 37,525 | ı | 1 | ı | 1,287,568 | 12,373 | 1 | ı | 10,690,252 |
| Other Contributions | 199,671 | 1 | 483,757 | ı | 1 | ı | ı | 1,198,357 | 206'69 | 487,024 | 2,438,716 |
| Gain (loss) on Disposal | 14,264 | | 48,150 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 62,414 |
| Contributed Asset | 12,000 | ' | , | , | , | , | | , | | , | 12,000 |
| | 49,417,246 | 1,428,456 | 2,324,246 | 2,593,063 | 423,325 | 190,580 | 4,043,638 | 44,307,931 | 6,709,451 | 9,700,508 | 121,138,444 |
| EXPENDITURE | | | | | | | | | | | |
| Salaries and Benefits | 5,753,230 | 7,997,780 | 2,093,755 | 154,102 | 39,752 | 1,802,940 | 6,201,658 | 2,087,480 | 1,881,362 | 1,825,826 | 29,837,885 |
| Goods and Services | 4,291,797 | 970,019 | 3,579,516 | 1,739,964 | 201,203 | 951,124 | 4,597,872 | 31,160,431 | 1,728,056 | 1,690,377 | 50,910,359 |
| Interest | 42,980 | 78,625 | 68,114 | | 1 | | 763,474 | 1 | 514,500 | 338,526 | 1,806,219 |
| Amortization | 8,028,713 | 1 | 1,997,994 | ı | 1 | ı | ı | 2,175,669 | 1,108,100 | 908,014 | 14,218,490 |
| Other Expenses | 1,087,452 | 5,546 | 4,546 | ı | 1 | 703,551 | 28,457 | 53,500 | 6,203 | 22,401 | 1,911,656 |
| Vehicle & Equipment Maintenance | 431,238 | 96,301 | 2,124,467 | 3,924 | 3,298 | 9,291 | 449,229 | 203,759 | 347,701 | 175,698 | 3,844,906 |
| Policing Agreement | | 7,526,863 | | | | | | | | ٠ | 7,526,863 |
| | 19,635,410 | 16,675,134 | 9,868,392 | 1,897,990 | 244,253 | 3,466,906 | 12,040,690 | 35,680,839 | 5,585,922 | 4,960,842 | 110,056,378 |
| Excess (Deficiency) of Revenues Over Expenditures | \$ 29,781,836 \$(15,246,678) \$ | \$(15,246,678) | \$ (7,544,146) | \$ 695,073 | \$ 179,072 | \$ (3,276,326) | (3,276,326) \$ (7,997,052) | \$ 8,627,092 | \$ 1,123,529 | \$ 4,739,666 | \$ 11,082,066 |

The City of Penticton Schedule of Segment Disclosure December 31, 2018

| Tevenue\$ 32,206,019Taxation\$ 2,677,060Sales of Services2,677,060Government Grants and Transfers1,923,706Other Revenue7,876,949Other Contributions218,821Gain (loss) on Disposal(106,012) | - \$ 610 | Sei vices Sei vices | Services | Safety | Services | and Culture | Supply | Utility | Services | Total |
|---|---------------------------------|---------------------|------------|-----------|-------------------|-------------|--------------|------------|--------------|---------------|
| | | | | | | | | | | |
| 7 1 2 | | - \$ | - \$ | · · | - \$ | · \$ | · · | - \$ | - \$ | \$ 32,206,019 |
| 1 7 | 060 1,141,643 | 13 2,331,909 | 2,454,942 | 312,235 | 108,071 | 2,433,900 | 43,690,448 | 5,618,853 | 8,862,818 | 69,631,879 |
| K | 706 111,701 | 10 | ı | ı | 52,320 | 170,218 | 1 | 211,504 | 511,705 | 2,981,154 |
| | 949 149,897 | 30,000 | ı | ı | | 1,264,420 | 12,235 | | 5,945 | 9,339,446 |
| | 321 - | 1,396,927 | | 1 | | | 1,111,216 | 81,378 | 639,935 | 3,448,277 |
| | | (537,499) | | 1 | | 777,354 | | 1 | 1 | 133,843 |
| Contributed Asset 2,021,239 | 239 - | | 1 | | | | | | | 2,021,239 |
| 46,817,782 | 1,403,241 | 3,221,337 | 2,454,942 | 312,235 | 160,391 | 4,645,892 | 44,813,899 | 5,911,735 | 10,020,403 | 119,761,857 |
| EXPENDITURE | | | | | | | | | | |
| Salaries and Benefits 5,480,065 | 065 7,756,242 | 12 2,044,532 | 132,471 | 42,422 | 1,807,943 | 5,637,748 | 1,939,788 | 1,510,690 | 1,545,879 | 27,897,780 |
| Goods and Services 3,886,886 | 886 981,438 | 4,799,740 | 1,598,205 | 186,953 | 1,196,674 | 4,611,349 | 31,430,798 | 1,565,363 | 1,515,993 | 51,773,399 |
| Interest (27,144) | 144) 84,000 | 131,732 | ı | 1 | | 1,384,852 | 1 | 709,613 | 434,343 | 2,717,396 |
| Amortization 7,833,058 | . 850 | 1,904,865 | ı | 1 | | ı | 2,119,112 | 1,098,271 | 890,867 | 13,846,173 |
| Other Expenses 1,534,785 | 785 26,927 | 10,868 | ı | 1 | 640,005 | 24,889 | 36,579 | 2,252 | 9,267 | 2,285,572 |
| Vehicle & Equipment Maintenance 325,615 | 87,641 | 1,931,876 | 4,383 | 2,566 | 8,216 | 468,424 | 1,689,587 | 322,962 | 160,880 | 5,002,150 |
| Policing Agreement | 7,031,047 | | | | | | | | | 7,031,047 |
| 19,033,265 | 265 15,967,295 | 10,823,613 | 1,735,059 | 231,941 | 3,652,838 | 12,127,262 | 37,215,864 | 5,209,151 | 4,557,229 | 110,553,517 |
| Excess (Deficiency) of Revenues Over Expenditures \$ 27,784,5 | \$ 27,784,517 \$(14,564,054) \$ | (4) \$ (7,602,276) | \$ 719,883 | \$ 80,294 | \$ (3,492,447) \$ | (7,481,370) | \$ 7,598,035 | \$ 702,584 | \$ 5,463,174 | \$ 9,208,340 |

The City of Penticton General Revenue Fund **Statement of Operations** Year ended December 31, 2019 (unaudited)

| | 2019 Budget | 2019 | 2018 |
|--------------------------------------|----------------|---------------|---------------|
| Revenue | | | |
| Taxation | \$ 33,937,395 | \$ 33,975,415 | \$ 32,206,019 |
| Sales of Services | 15,047,470 | 16,010,962 | 16,137,073 |
| Government Grants and Transfers | 2,137,257 | 3,688,659 | 2,257,945 |
| Transfer From Other Funds/Reserves | 1,453,469 | 5,917,384 | 6,090,564 |
| Other Revenue | 7,671,912 | 10,677,879 | 9,321,265 |
| Other Contributions | 205,768 | 683,425 | 1,615,748 |
| Sale of Assets | 30,000 | 62,414 | 133,843 |
| Collections For other Governments | 22,178,855 | 20,983,911 | 20,601,945 |
| | 82,662,126 | 92,000,049 | 88,364,402 |
| Expenditure | | | |
| Salaries and Benefits | 23,306,946 | 24,660,270 | 23,501,703 |
| Goods and Services | 15,760,459 | 17,337,285 | 18,270,358 |
| Interest | 961,606 | 953,193 | 1,573,440 |
| Principal Payments | 1,365,859 | 1,365,151 | 1,985,239 |
| Other Expenses | 2,005,033 | 1,829,550 | 2,237,473 |
| Vehicle & Equipment Maintenance | 1,982,221 | 3,117,748 | 2,828,721 |
| Policing Agreement | 7,737,010 | 7,526,863 | 7,031,047 |
| Transfer to Other Funds/Reserves | 7,364,137 | 12,929,031 | 9,809,192 |
| Transfers to Other Governments | 22,178,855 | 20,988,919 | 20,595,283 |
| | 82,662,126 | 90,708,010 | 87,832,456 |
| EXCESS OF REVENUES OVER EXPENDITURES | | 1,292,039 | 531,946 |
| | | | |
| CHANGE IN FUND BALANCES | - | 1,292,039 | 531,946 |
| FUND BALANCES, BEGINNING OF YEAR | 6,557,954 | 6,557,954 | 6,026,008 |
| FUND BALANCES, END OF YEAR | \$ 6,557,954 | \$ 7,849,993 | \$ 6,557,954 |

The City of Penticton Reserve Funds Statement of Financial Position Year ended December 31, 2019 (unaudited)

| | 2019 | 2018 |
|---|--------------------------|-------------------------|
| Balance, Beginning of Year | \$ 14,595,289 | \$ 14,539,200 |
| Add | | |
| Transfers from: | | |
| Revenue Funds | 6,088,229 | 5,165,260 |
| Interest Earned | 324,063 | 247,129 |
| Non-Statutory Reserves | 6,800,000 | - |
| Deduct | | |
| Transfers to: | | |
| Capital Funds | 3,520,493 | 5,356,300 |
| Revenue Funds | 338,222 | |
| | \$ 23,948,866 | \$ 14,595,289 |
| | + 20/2 (0/000 | * : ://222/2 |
| | | |
| | | |
| STATUTORY RESERVE FUND BALANCES | 6 1 1 2 1 2 6 | 4 227 262 |
| Equipment Replacement Reserve Fund | 6,112,126 | 4,337,362 |
| Tax Sale Lands Reserve Fund | 7,820 | 7,687 |
| Capital Reserve Fund | 2,272,450 | 2,665,542 |
| Land Acquisition Reserve | 83,326 | 81,909 |
| Local Improvement | 1,151,936 | 1,062,349 |
| Off-Site Parking Reserve Fund | 126,732 | 124,577 |
| Community Works Reserve Fund Public Amenity Reserve | 2,879,469 | 1,066,911 |
| Affordable Housing Reserve | 118,048 | 75,267 |
| Alternative Transportation Reserve | 216,433 | 171,979 |
| Asset Sustainability | 153,442 4,244,407 | 53,666 |
| Water Capital Reserve Fund | 935,879 | 2,443,294 919,964 |
| Sewer Capital Reserve Fund | 561,888 | 552,333 |
| Electric Capital Reserve Fund | 5,084,910 | 1,032,449 |
| Licetife Capital Nesel ve i ana | 3,004,910 | 1,032,449 |
| | 23,948,866 | 14,595,289 |
| Balance, End of Year | \$ 23,948,866 | \$ 14,595,289 |

Statement of Changes in Fund Balances December 31, 2019 (unaudited) The City of Penticton Reserve Funds

| | Ralance | Transfer from | | Transfer to/from | Transferto | | |
|----------------------------|----------------------|-------------------------|-----------------|-------------------------|-----------------------|----------------------------|---------------|
| | Beginning of Year | General Revenue Fund | Interest Earned | Revenue/Capital Fund | Sewer Capital Fund | Inter-reserve Transfers | 2019 Total |
| Reserve | | | | | | | |
| Equipment Replacement | \$ 4,337,362 \$ | \$ 1,462,380 \$ | \$ 85,203 \$ | \$ (1,772,819) \$ | 1 | \$ 2,000,000 \$ | \$ 6,112,126 |
| Tax Sale Lands | 7,687 | 1 | 133 | ı | ı | 1 | 7,820 |
| Capital | 2,665,542 | 65,981 | 41,781 | (500,854) | 1 | 1 | 2,272,450 |
| Land Acquisition | 81,909 | 1 | 1,417 | ı | 1 | 1 | 83,326 |
| Local Improvement | 1,062,349 | 112,897 | 18,171 | (41,481) | ı | ı | 1,151,936 |
| Off-Street Parking | 124,577 | 1 | 2,155 | ı | 1 | 1 | 126,732 |
| Community Works | 1,066,911 | 2,984,053 | 33,844 | (1,205,339) | 1 | 1 | 2,879,469 |
| Public Amenity | 75,267 | 41,123 | 1,658 | ı | ı | 1 | 118,048 |
| Affordable Housing | 171,979 | 41,123 | 3,331 | ı | 1 | 1 | 216,433 |
| Alternative Transportation | 53,666 | 000'86 | 1,776 | ı | 1 | 1 | 153,442 |
| Asset Sustainability | 2,443,294 | 1,282,672 | 56,663 | (338,222) | ı | 800,000 | 4,244,407 |
| Water Capital | 919,964 | 1 | 15,915 | ı | 1 | 1 | 935,879 |
| Sewer Capital | 552,333 | 1 | 9,555 | ı | 1 | 1 | 561,888 |
| Electric Capital | 1,032,449 | - | 52,461 | 1 | , | 4,000,000 | 5,084,910 |
| | \$ 14,595,289 | \$ 6,088,229 | \$ 324,063 | \$ (3,858,715) | , | \$ 6,800,000 | \$ 23,948,866 |

The City of Penticton Reserves Statement of Changes in Fund Balances Year ended December 31, 2019 (unaudited)

| | Balance, Beginning of Year | Transfers In | Transfers Out | Interest | Inter-reserve Transfers | 2019 Total |
|--------------------------------------|----------------------------------|---------------|------------------|------------|----------------------------|---------------|
| Non-Statutory | | | | | | |
| Asset Emergency | \$ 765,443 | \$ 1,015,082 | \$ (285,582) | \$ - | \$ 1,200,000 | \$ 2,694,943 |
| Building Permit Stabilization | 45,011 | - | - | - | (45,011) | - |
| Carbon Tax Credit Reserve | 152,421 | - | - | - | (152,421) | - |
| Cemetery Land | 133,000 | - | - | - | - | 133,000 |
| Climate Action | 231,640 | 48,000 | - | - | 152,421 | 432,061 |
| Election | - | 30,000 | - | - | - | 30,000 |
| Electric Surplus | 19,056,284 | 3,329,605 | - | - | (4,000,000) | 18,385,889 |
| Financial Stabilization | 211,554 | 323,010 | - | - | 570,012 | 1,104,576 |
| Gaming | 4,767,594 | 1,674,525 | (211,352) | - | (3,600,000) | 2,630,767 |
| General Surplus | 6,557,956 | 1,292,039 | - | - | - | 7,849,995 |
| Infrastructure | 400,000 | - | - | - | (400,000) | - |
| Investment Income | 1,369,942 | - | - | - | - | 1,369,942 |
| Liability Insurance | 250,001 | - | - | - | (250,001) | - |
| Marinas | 608,098 | 49,963 | (64,230) | - | - | 593,831 |
| Multi-Material BC | 292,428 | 499,807 | (246,000) | - | - | 546,235 |
| Northgate | 52,000 | - | (52,000) | - | - | - |
| Parking & Revitalization | 51,765 | - | - | - | - | 51,765 |
| Public Art | 94,771 | - | (18,000) | - | - | 76,771 |
| Rate Stabilization | 200,000 | - | - | - | (200,000) | - |
| RCMP | 459,999 | 100,000 | (16,705) | - | - | 543,294 |
| Sewer Equipment Replacement | 180,268 | - | - | - | - | 180,268 |
| Sewer Surplus | 3,621,719 | - | (2,133,152) | - | - | 1,488,567 |
| Snow Clearing Stabilization | 75,000 | - | - | - | (75,000) | - |
| Special Events Site | 21,166 | - | (21,166) | - | - | - |
| Water Surplus | 6,802,114 | - | (374,129) | - | - | 6,427,985 |
| West Bench Capital | 1,185,185 | - | - | - | - | 1,185,185 |
| West Bench Water | 1,566,720 | - | (78,336) | - | - | 1,488,384 |
| Wine/Info | 13,150 | - | (13,150) | - | - | - |
| | 49,165,229 | 8,362,031 | (3,513,802) | - | (6,800,000) | 47,213,458 |
| Statutory | 14,595,289 | 6,088,229 | (3,858,715) | 324,063 | 6,800,000 | 23,948,866 |
| DCC | 15,657,283 | 2,082,890 | (201,907) | 287,495 | | 17,825,761 |
| | \$ 79,417,801 | \$ 16,533,150 | \$ (7,574,424) | \$ 611,558 | \$ - | \$ 88,988,085 |

The City of Penticton Sewer Revenue Fund **Statement of Operations** Year ended December 31, 2019 (unaudited)

| | | 2019 Budget | | 2019 | | 2018 |
|--|----|----------------|----|-------------|----|-------------|
| Revenue | | | | | | |
| Sales of Services | \$ | 6,914,622 | \$ | 6,464,890 | \$ | 5,618,853 |
| Government Grants and Transfers | | 208,058 | | 174,654 | | 211,504 |
| Transfer From Other Funds/Reserves | | 1,000,000 | | 1,238,157 | | 1,252,791 |
| | | 8,122,680 | _ | 7,877,701 | _ | 7,083,148 |
| Expenditure | | | | | | |
| Salaries and Benefits | | 1,653,534 | | 1,881,362 | | 1,510,690 |
| Goods and Services | | 2,000,297 | | 2,469,665 | | 2,214,963 |
| Interest | | 546,515 | | 514,500 | | 709,613 |
| Principal Payments | | 545,072 | | 545,072 | | 575,057 |
| Other Expenses | | - | | 6,203 | | 2,252 |
| Vehicle & Equipment Maintenance | | 479,125 | | 347,701 | | 322,962 |
| Transfer to Other Funds/Reserves | | 2,898,137 | _ | 4,246,350 | | 3,337,569 |
| | _ | 8,122,680 | _ | 10,010,853 | | 8,673,106 |
| DEFICIENCY OF REVENUES OVER EXPENDITURES | _ | - | _ | (2,133,152) | _ | (1,589,958) |
| | | | | | | |
| CHANGE IN FUND BALANCES | | - | | (2,133,152) | | (1,589,958) |
| FUND BALANCES, BEGINNING OF YEAR | | 3,621,719 | | 3,621,719 | | 5,211,677 |
| FUND BALANCES, END OF YEAR | \$ | 3,621,719 | \$ | 1,488,567 | \$ | 3,621,719 |

The City of Penticton Water Revenue Fund Statement of Operations Year ended December 31, 2019 (unaudited)

| | | 2019 Budget | | 2019 | | 2018 |
|---|----|----------------|----|------------|----|------------|
| Revenue | | | | | | |
| Sales of Services | \$ | 8,822,919 | \$ | 9,213,484 | \$ | 8,862,818 |
| Government Grants and Transfers | | - | | - | | 511,705 |
| Transfer From Other Funds/Reserves | | 78,336 | | 1,313,493 | | 3,080,159 |
| Other Revenue | _ | - | _ | - | | 5,945 |
| | | 8,901,255 | _ | 10,526,977 | _ | 12,460,627 |
| Expenditure | | | | | | |
| Salaries and Benefits | | 1,662,381 | | 1,825,826 | | 1,545,878 |
| Goods and Services | | 1,960,010 | | 2,491,923 | | 2,231,481 |
| Interest | | 358,795 | | 338,526 | | 434,343 |
| Principal Payments | | 422,123 | | 422,123 | | 422,123 |
| Other Expenses | | 23,224 | | 22,401 | | 9,267 |
| Vehicle & Equipment Maintenance | | 263,675 | | 175,698 | | 160,880 |
| Transfer to Other Funds/Reserves | _ | 4,211,047 | _ | 5,624,609 | | 5,763,988 |
| | _ | 8,901,255 | _ | 10,901,106 | _ | 10,567,960 |
| EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES | _ | - | _ | (374,129) | _ | 1,892,667 |
| | | | | | | |
| CHANGE IN FUND BALANCES | | - | | (374,129) | | 1,892,667 |
| FUND BALANCES, BEGINNING OF YEAR | | 6,802,117 | | 6,802,117 | | 4,909,450 |
| FUND BALANCES, END OF YEAR | \$ | 6,802,117 | \$ | 6,427,988 | \$ | 6,802,117 |

The City of Penticton Electric Revenue Fund **Statement of Operations** Year ended December 31, 2019 (unaudited)

| | 2019 | | |
|---|---------------|---------------|---------------|
| | Budget | 2019 | 2018 |
| Revenue | | | |
| Sales of Services | \$ 42,083,420 | \$ 43,097,201 | \$ 43,690,448 |
| Other Revenue | 9,270 | 12,373 | 12,235 |
| Transfer From Other Funds/Reserves | | 350,430 | 482,324 |
| | 42,092,690 | 43,460,004 | 44,185,007 |
| Expenditure | | | |
| Salaries and Benefits | 1,608,704 | 2,087,480 | 1,939,788 |
| Goods and Services | 33,606,451 | 32,684,642 | 33,133,633 |
| Other Expenses | 108,156 | 53,500 | 36,579 |
| Vehicle & Equipment Maintenance | 186,096 | 203,759 | 1,689,587 |
| Transfer to Other Funds/Reserves | 6,583,283 | 9,101,018 | 5,151,755 |
| | 42,092,690 | 44,130,399 | 41,951,342 |
| EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES | | (670,395) | 2,233,665 |
| | | | |
| CHANGE IN FUND BALANCES | - | (670,395) | 2,233,665 |
| FUND BALANCES, BEGINNING OF YEAR | 19,056,284 | 19,056,284 | 16,822,619 |
| FUND BALANCES, END OF YEAR | \$ 19,056,284 | \$ 18,385,889 | \$ 19,056,284 |

The City of Penticton Storm Water Statement of Revenue and Expenditure Year ended December 31, 2019 (unaudited)

| | 2019 Budget | 2019 | | 2018 |
|--|----------------|---------------|----|-----------|
| REVENUE | | | | |
| Sales of Services | \$ 367,000 | \$ 362,063 | \$ | 172,729 |
| Government Grants and Transfers | | - | | 10,000 |
| | 367,000 | 362,063 | | 182,729 |
| EXPENDITURE | | | | |
| Salaries and Benefits | 248,300 | 202,504 | | 131,920 |
| Goods and Services | 122,000 | 148,623 | | 136,874 |
| Other Expenses | - | - | | 155 |
| Vehicle & Equipment Maintenance | 55,000 | 17,322 | | 32,261 |
| | 425,300 | 368,449 | _ | 301,210 |
| DEFICIENCY OF REVENUES OVER EXPENDITURES | \$ (58,300) | \$ (6,386) | \$ | (118,481) |

The City of Penticton Debt Issued and Outstanding December 31, 2019 (unaudited)

| | | | | | | | | | | 2019 Payments | ments |
|--------------|-----------------|-------|----------------|-------------------------------------|-----------------|-----------------------|-----------------|----------|-------------|---------------|-----------|
| LIA B Law | S/1 B Law Issue | Issue | lssue Date | Purpose | Issue Amount | Outstanding Amount | Term (Years) | Maturity | Rate (%) | Interest | Principal |
| General Fund | | | | | | | | | | | |
| 9925 | 20005 | 72 | 12-Apr-00 | 12-Apr-00 RCMP Building | \$ 2,500,000 | \$ 186,960 | 20 | 2020 | 1.670 | \$ 47,125 \$ | 82,873 |
| 9925 | 20046 | 73 | 07-Nov-00 | RCMP Building | 1,500,000 | 112,176 | 20 | 2020 | 2.100 | 31,500 | 49,725 |
| 2003-15 | 2268 | 81 | 22-Apr-04 | Storm Sewer | 337,500 | 117,250 | 20 | 2024 | 2.625 | 8,859 | 10,207 |
| 2004-16 | 859-2004 | 85 | 25-Oct-04 | 25-Oct-04 Parks-Land Acquisition | 1,680,000 | 583,646 | 20 | 2024 | 2.000 | 33,600 | 50,807 |
| 2004-18 | 859/2004 | 85 | 25-Oct-04 | Road Works-S. Main St. | 195,000 | 67,745 | 20 | 2024 | 2.000 | 3,900 | 2,897 |
| 2004-19 | 859/2004 | 85 | 25-Oct-04 | 25-Oct-04 Road Design-Main St. | 150,000 | 52,111 | 20 | 2024 | 2.000 | 3,000 | 4,536 |
| 2004-20 | 859/2004 | 85 | 25-Oct-04 | 25-Oct-04 Integrated Waterfront | 250,000 | 191,075 | 20 | 2024 | 2.000 | 11,000 | 16,633 |
| 2004-21 | 859/2004 | 85 | 25-Oct-04 | 25-Oct-04 Youth Park | 20,000 | 17,370 | 20 | 2024 | 2.000 | 1,000 | 1,512 |
| 2004-11 | 1108/2004 | 93 | 06-Apr-05 | 06-Apr-05 Wine Information Centre | 800,000 | 283,527 | 20 | 2025 | 5.100 | 15,562 | 43,228 |
| 2004-20 | 1108-2004 | 93 | 06-Apr-05 | 06-Apr-05 Integrated Waterfront | 520,000 | 184,292 | 20 | 2025 | 5.100 | 10,115 | 28,098 |
| 2004-21 | 614/2005 | 95 | 13-Oct-05 | 13-Oct-05 Youth Park | 150,000 | 57,358 | 20 | 2025 | 1.800 | 2,700 | 5,514 |
| 2005-18 | 615/2005 | 95 | 13-Oct-05 | 13-Oct-05 Integrated Waterfront | 825,000 | 315,469 | 20 | 2025 | 1.800 | 14,850 | 30,328 |
| 2006-15 | 17/17/2006 | 66 | 07-Nov-06 | 07-Nov-06 Road Works-Fairview/Ind | 1,595,000 | 704,419 | 20 | 2026 | 1.750 | 27,913 | 53,563 |
| 2006-17 | 17/17/2006 | 66 | 07-Nov-06 | 07-Nov-06 Sportsfields | 3,200,000 | 1,413,253 | 20 | 2026 | 1.750 | 26,000 | 107,462 |
| 2006-33 | 273/2007 | 102 | 02-Nov-07 | 02-Nov-07 Integrated Waterfront '06 | 350,000 | 173,393 | 20 | 2027 | 2.250 | 7,875 | 11,754 |
| 2006-76 | 024/2008 | 103 | 23-Apr-08 | 23-Apr-08 Wellness Centre | 3,000,000 | 1,641,314 | 20 | 2028 | 2.650 | 79,500 | 100,745 |
| 2007-41 | 333/2008 | 104 | 20-Nov-08 | 20-Nov-08 Cemetery-Columbarium | 2,500,000 | 1,367,762 | 20 | 2028 | 2.900 | 72,500 | 83,954 |
| 2007-52 | 333/2008 | 104 | 20-Nov-08 | 20-Nov-08 Indoor Soccer Facility | 1,000,000 | 547,105 | 20 | 2028 | 2.900 | 29,000 | 33,582 |
| 2007-57 | 333/2008 | 104 | 20-Nov-08 | 20-Nov-08 Integrated Waterfront | 530,000 | 289,965 | 20 | 2028 | 2.900 | 15,370 | 17,798 |
| 2007-60 | 157-2009 | 105 | 21-Apr-09 PIDA | PIDA | 231,344 | 1 | 10 | 2019 | 4.900 | 2,668 | 19,269 |
| 2007-52 | 638/2009 | 106 | 13-Oct-09 | 13-Oct-09 Indoor Soccer Facility | 415,000 | 247,678 | 20 | 2029 | 4.130 | 17,140 | 13,936 |
| 2007-52 | 15/30/2010 | 110 | 08-Apr-10 | 08-Apr-10 Indoor Soccer Ph2 | 286,000 | 377,742 | 20 | 2030 | 4.500 | 26,370 | 19,679 |
| 2009-14 | 15/30/2010 | 110 | 08-Apr-10 | 08-Apr-10 Pool Upgrades | 7,400,000 | 4,770,123 | 20 | 2030 | 4.500 | 333,000 | 248,505 |
| 2007-52 | B25/2011 | 116 | 04-Apr-11 | 04-Apr-11 Indoor Soccer Facility | 135,000 | 93,227 | 20 | 2031 | 4.200 | 2,670 | 4,534 |
| 2009-43 | B25/2011 | 116 | 04-Apr-11 | 04-Apr-11 Road Wrks-Smythe Dr | 447,000 | 308,685 | 20 | 2031 | 4.200 | 18,774 | 15,011 |
| 26/2018 | | | | Downtown 300 Block Main Street | 1,530,000 | 1,224,000 | 5 | | | 32,222 | 306,000 |

The City of Penticton Debt Issued and Outstanding December 31, 2019 (unaudited)

| | | | | | | | | | | 2019 Payments | ments |
|-----------------------|-----------------|-------|-----------------|-------------------------------------|-----------------|-----------------------|-----------------|----------|-------------|---------------|--------------|
| LIA B Law | S/1 B Law Issue | Issue | Issue Date P | Purpose | lssue Amount | Outstanding Amount | Term (Years) | Maturity | Rate (%) | Interest | Principal |
| | | | | | 32,176,844 | 15,327,645 | | | | 910,213 | 1,365,150 |
| Water Fund 2006-07 | 17/07/2006 99 | 66 | 07-Nov-06 | 07-Nov-06 Naramata Rd. Upgrade | 4,670,000 | 2,062,467 | 20 | 2026 | 1.750 | 81,725 | 156,827 |
| 2007-83 | 333/2008 104 | 104 | 20-Nov-08 V | 20-Nov-08 Water Filtration Plant | 4,000,000 | 2,188,419 | 20 | 2028 | 2.900 | 116,000 | 134,327 |
| 2007-83 | 638/2009 106 | 106 | 13-Oct-09 V | 13-Oct-09 Water Filtration Plant | 3,900,000 | 2,327,574 | 20 | 2029 | 4.130 | 161,070 | 130,969 |
| | | | | • | 12,570,000 | 6,578,460 | | | | 358,795 | 422,123 |
| Sewer Fund | | | | | | | | | | | |
| 2006-61 | 273/2007 102 | 102 | 02-Nov-07 S | 02-Nov-07 Septage Handling Facility | 1,050,000 | 520,177 | 20 | 2027 | 2.250 | 23,625 | 35,261 |
| 2008-10 | 333-2008 104 | 104 | 02-Nov-07 S | 02-Nov-07 Sewer System Upgrade | 8,000,000 | 4,376,838 | 20 | 2028 | 2.900 | 232,000 | 268,654 |
| 2007-60 | 157/2009 105 | 105 | 21-Apr-09 PIDA | IDA | 73,056 | 1 | 10 | 2019 | 4.900 | 1,790 | 6,085 |
| 2008-10 | 638-2009 106 | 106 | 13-Oct-09 S | 13-Oct-09 Sewer Plant Expansion | 7,000,000 | 4,177,697 | 20 | 2029 | 4.130 | 289,100 | 235,072 |
| | | | | • | 16,123,056 | 9,074,712 | | | | 546,515 | 545,072 |
| | | | | | \$ 60,869,900 | \$ 30,980,817 | | | | \$ 1,815,523 | \$ 2,332,345 |

The City of Penticton Cemetery Perpetual Trust Fund Statement of Financial Position Year ended December 31, 2019 (unaudited)

| | 2019 | 2018 |
|-----------------------------------|--------------|--------------|
| ASSETS Bank Term Deposits | \$ 1,063,696 | \$ 1,039,781 |
| Less: Due To General Revenue Fund | 7,546 | 22,686 |
| | \$ 1,056,150 | \$ 1,017,095 |
| SURPLUS | | |
| Balance, Beginning of Year | \$ 1,017,095 | \$ 986,694 |
| Add: | | |
| Care Fund Contributions | 39,037 | 30,324 |
| Interest Earned | 23,918 | 23,377 |
| | 62,955 | 53,701 |
| Deduct: | | |
| Cemetery Maintenance | 23,900 | 23,300 |
| Balance, End of Year | \$ 1,056,150 | \$ 1,017,095 |

2019 Municipal Grant Program

Penticton's vision to be a "vibrant, innovative, adventurous waterfront City focused on sustainability, community and economic opportunity" includes supporting our community through municipal grants. The purpose of municipal grants is to raise the quality of life for City of

Penticton residents by meeting the needs of community organizations and the objectives of City Council in meaningful, measurable ways. Municipal grants also include partnering agreements and consist of cash funding and in-kind support.

| Organization | Total Support** |
|---|-----------------|
| Canadian Council of the Blind | 61 |
| Canadian Mental Health Association | 9,800 |
| Canadian Sport School Hockey League (CSSHL) | 10,000 |
| Community Foundation of the South Okanagan | 8,750 |
| Downtown Penticton Association | 30 |
| Dragonfly Pond Family Society | 403 |
| Granfondo* | 32,952 |
| Okanagan Comedy Festival Society | 3,500 |
| Okanagan Motorcycle Association | 479 |
| Okanagan School of the Arts | 47,000 |
| Okanagan Simlkameen Conservation Alliance | 2,500 |
| Okanagan Trestle Tours* | 1,000 |
| Peach Festival Society | 51,308 |
| Peach Festival Society (Float Refurbishment) | 10,000 |
| Penticton & Area Access Society | 7,067 |
| Penticton & District Community Arts Council | 12,312 |
| Penticton Art Gallery Society | 148,464 |
| Penticton BMX | 4,200 |
| Penticton Chamber of Commerce | 626 |
| Penticton Concert Band | 500 |
| Penticton Curling Club | 9,160 |
| Penticton Cycling Association (Bike to Work Week) | 2,500 |
| Penticton Cycling Association (Bike Valet) | 4,653 |

^{*}Denotes Partnering Agreement

^{**}All listed amounts are rounded to the closest dollar

2019 Municipal Grant Program (cont.)

| Organization | Total Support** |
|---|-----------------|
| Penticton Dragonboat Festival Society | 13,475 |
| Penticton Elvis Festival | 4,067 |
| Penticton Historic Automobile Association | 6,687 |
| Penticton Jazz Festival | 9,367 |
| Penticton Kiwanis Music Festival | 5,000 |
| Penticton Medical Society | 30,000 |
| Penticton Recovery Resource Society | 9,684 |
| Penticton Royalty Society | 9,150 |
| Penticton Scottish Festival Society | 3,908 |
| Penticton Senior's Drop in Centre | 4,519 |
| RCMP Youth Academy | 3,000 |
| Red Cross HELP Depot | 1,838 |
| Royal Canadian Legion | 3,000 |
| Salvation Army | 4,667 |
| Skaha Bluffs Park Watch Society | 13,000 |
| South Okanagan Kin Club | 92 |
| South Okanagan Loss Society | 8,400 |
| South Okanagan Mental Wellness Society | 18,000 |
| South Okanagan Performing Arts Centre | 2,500 |
| South Okanagan Seniors Wellness Society | 13,000 |
| South Okanagan Similkameen Volunteer Society | 20,000 |
| SS Sicamous Society | 65,000 |
| Super League* | 60,000 |
| The Penti-Con Association | 2,100 |
| The Penticton Centre for Exceptional Learning | 1,050 |
| United Way SIBC | 7,290 |
| 2019 Grand Total | \$ 689,392 |

^{*}Denotes Partnering Agreement

^{**}All listed amounts are rounded to the closest dollar

2019 Permissive Tax Exemptions

| Applicant | Civic Address | 2019 Municipal Taxes Foregone |
|--|------------------------|----------------------------------|
| Affordable Living for Today Society | 245 Warren Ave. W. | \$7,111 |
| BC Wine Info Centre | #101 - 553 Vees Dr. | \$3,744 |
| BPOE Penticton Elks Lodge #51 | 343 Ellis St. | \$3,212 |
| Catalyst Community Developments Society | 285 Nanaimo Ave. W. | \$4,945 |
| Cheers the Church | 639 Main St. | \$6,324 |
| Christian Science Society, Penticton, BC | 608 Winnipeg St. | \$1,411 |
| Community Foundation of the South Okanagan Similkameen | 501 Main St. | \$21,366 |
| Concordia Lutheran Church of Penticton BC | 2800 South Main St. | \$4,818 |
| Fraternal Order Of Eagles #4281 | 1197 Main St. | \$4,196 |
| Good Samaritan Canada | 270 Hastings Ave. | \$53,119 |
| Grace Mennonite Brethren Church | 74 Penticton Ave. | \$1,613 |
| Green Mountain Congregation of Jehovah's Witnesses | 52 Roy Ave. | \$3,533 |
| Hellenic community of Penticton | 1265 Fairview Rd. | \$1,369 |
| Holy Cross School | 1299 Manitoba St. | \$15,949 |
| Luso Canadian Multicultural Society | 135 Winnipeg St. | \$2,319 |
| Oasis United Church | 2964 Skaha Lake Rd. | \$10,776 |
| Okanagan Boys & Girls Clubs | 1295 Manitoba St. | \$7,480 |
| Okanagan Similkameen Neurological Society | #104 - 550 Carmi Ave. | \$1,397 |
| Ooknakane Friendship Centre | 146 Ellis St. | \$3,865 |
| Our Redeemer Lutheran Church of Penticton, B.C. | 1370 Church St. | \$1,648 |
| Penticton & District Community Arts Council | 220 Manor Park Ave. | \$12,575 |
| Penticton & District Community Resources Society | 470 Edmonton Ave. | \$3,206 |
| Penticton & District Community Resources Society | 500 Edmonton Ave. | \$965 |
| Penticton & District Community Resources Society | 2434 Baskin St. | \$1,045 |
| Penticton & District Community Resources Society | 2450 Baskin St. | \$1,049 |
| Penticton & District Community Resources Society | 150 McPherson Cres. | \$2,585 |
| Penticton & District Community Resources Society | 154 McPherson Cres. | \$2,585 |
| Penticton & District Community Resources Society | 330 Ellis St. | \$11,614 |
| Penticton & District Community Resources Society | 1160 Commercial Way | \$2,850 |
| Penticton & District Minor Hockey Association | 399 Power St. | \$1,292 |
| Penticton Alliance Church | 197 Brandon Ave. | \$4,153 |
| Penticton and District Emergency Program Society | 251 Dawson Ave. | \$1,430 |
| Penticton and District Multicultural Society | 340 Ellis St. | \$4,564 |
| Penticton and District Society for Community Living | 453 Winnipeg St. | \$3,759 |
| Penticton and District Society for Community Living | 252 Conklin Ave. | \$2,101 |
| Penticton and District Society for Community Living | 180 Industrial Ave. W. | \$10,760 |
| Penticton and District Society for Community Living | 146 & 150 Bruce Crt. | \$8,678 |
| Penticton and District Society for Community Living | 234 Van Horne St. | \$2,452 |
| Penticton and District Society for Community Living | 1706 Main St. | \$14,834 |
| Penticton and Wine Country Chamber of Commerce | 102 Ellis St. | \$2,682 |
| Penticton Art Gallery | 199 Marina Way | \$20,344 |

2019 Permissive Tax Exemptions (cont.)

| Applicant | Civic Address | 2019 Municipal Taxes Foregone |
|---|--------------------------|----------------------------------|
| Penticton Bethel Pentecostal Tabernacle | 65 Preston Ave. | \$2,114 |
| Penticton Bethel Pentecostal Tabernacle | 973 Main St. | \$4,396 |
| Penticton Bethel Pentecostal Tabernacle | 945 Main St. | \$7,103 |
| Penticton BMX Society | 630 Munson Mountain Rd. | \$2,780 |
| Penticton Christian School Society | #102 - 96 Edmonton Ave. | \$871 |
| Penticton Community Garden Society | 480 Vancouver Ave. | \$1,030 |
| Penticton Curling Club | 505 Vees Dr. | \$9,648 |
| Penticton Disc Golf Club | 500 Marina Way | \$19,963 |
| Penticton First Baptist Church | 1498 Government St. | \$5,365 |
| Penticton Free Presbyterian Church | 120 Preston Ave. | \$2,803 |
| Penticton Golf & Country Club | 600 Comox St. | \$11,951 |
| Penticton Golf & Country Club | 852 Eckhardt Ave. W. | \$16,008 |
| Penticton Kiwanis Housing Society | #101 - 150 Van Horne St. | \$705 |
| Penticton Kiwanis Housing Society | #103 - 150 Van Horne St. | \$599 |
| Penticton Kiwanis Housing Society | #105 - 150 Van Horne St. | \$599 |
| Penticton Kiwanis Housing Society | #113 - 150 Van Horne St. | \$599 |
| Penticton Kiwanis Housing Society | #115 - 150 Van Horne St. | \$712 |
| Penticton Kiwanis Housing Society | #312 - 150 Van Horne St. | \$607 |
| Penticton Kiwanis Housing Society | #112 - 150 Van Horne St. | \$702 |
| Penticton Kiwanis Housing Society | #104 - 150 Van Horne St. | \$596 |
| Penticton Kiwanis Housing Society | #102 - 150 Van Horne St. | \$702 |
| Penticton Kiwanis Housing Society | #201 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #209 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #211 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #213 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #215 - 150 Van Horne St. | \$716 |
| Penticton Kiwanis Housing Society | #214 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #212 - 150 Van Horne St. | \$607 |
| Penticton Kiwanis Housing Society | #210 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #204 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #202 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #301 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #315 - 150 Van Horne St. | \$716 |
| Penticton Kiwanis Housing Society | #314 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #310 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #308 - 150 Van Horne St. | \$689 |
| Penticton Kiwanis Housing Society | #304 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #302 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #401 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #413 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #415 - 150 Van Horne St. | \$716 |
| Penticton Kiwanis Housing Society | #414 - 150 Van Horne St. | \$709 |
| Penticton Kiwanis Housing Society | #412 - 150 Van Horne St. | \$607 |
| Penticton Kiwanis Housing Society | #410 - 150 Van Horne St. | \$603 |

2019 Permissive Tax Exemptions (cont.)

| Applicant | Civic Address | 2019 Municipal Taxes Foregone |
|--|---------------------------------|----------------------------------|
| Penticton Kiwanis Housing Society | #408 - 150 Van Horne St. | \$689 |
| Penticton Kiwanis Housing Society | #406 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #404 - 150 Van Horne St. | \$603 |
| Penticton Kiwanis Housing Society | #402 - 150 Van Horne St. | \$709 |
| Penticton Lawn Bowling Club | 260 Brunswick St. | \$5,316 |
| Penticton Masonic Building Association | 416 Westminster Ave. W. | \$3,014 |
| Penticton New Beginnings Christian Fellowship | #101 - 96 Edmonton Ave. | \$871 |
| Penticton Recovery Resource Society (Discovery House) | 633 Winnipeg St. | \$3,667 |
| Penticton Safety Village Society | 490 Edmonton Ave. | \$4,535 |
| Penticton Seniors' Drop-In Centre Society | 2905 South Main St. | \$25,048 |
| Penticton Sikh Temple and Indian Cultural Society | 3290 South Main St. | \$6,186 |
| Penticton Tennis Club | 675 Marina Way | \$2,946 |
| Penticton United Church | 696 Main St. | \$3,549 |
| Penticton Vineyard Community Church | 1825 Main St. | \$10,020 |
| Royal Canadian Legion #40 | 502 Martin St. | \$5,255 |
| S.S. Sicamous Restoration Society | 1099 Lakeshore Dr. W. | \$9,758 |
| Seventh-day Adventist Church (British Columbia Conference) | 290 Warren Ave. W. | \$4,251 |
| South Okanagan Similkameen Brain Injury Society | 742 Argyle St. | \$2,160 |
| South Okanagan Similkameen Brain Injury Society | 332 Eckhardt Ave. W. | \$2,522 |
| South Okanagan Similkameen Medical Association | 1748 Camrose St. | \$5,148 |
| South Okanagan Similkameen Medical Association | 1802 Camrose St. | \$3,596 |
| South Okanagan Women in Need Society | Hughes House | \$0 |
| South Okanagan Women in Need Society | #101 - 1027 Westminster Ave. W. | \$675 |
| South Okanagan Women in Need Society | #102 - 1027 Westminster Ave. W. | \$1,381 |
| St. Andrew's Presbyterian Church | 397 Martin St. | \$1,483 |
| St. Andrew's Presbyterian Church | 157 Wade Ave. W. | \$2,455 |
| St. Ann's Parish | 1296 Main St. | \$6,526 |
| St. Ann's Parish (Penticton Recovery Resource Society) | 397 Wade Ave. W. | \$1,521 |
| St. Ann's Parish (Pregnancy Support Program under OneSky | 337 Wade Me. W. | 71,521 |
| Communities) | 200 Bennett Ave. | \$1,606 |
| St. Ann's Parish (St. John Vianney Church) | 361 Wade Ave. W. | \$2,961 |
| St. Saviour's Anglican Church | 150 Orchard Ave. | \$4,951 |
| The British Columbia Society for the Prevention of Cruelty to | 130 Olchaid Ave. | 74,231 |
| Animals | 2200 Dartmount Dr. | \$14,323 |
| The Care Closet | 574 Main St. | \$2,132 |
| The Church of Jesus Christ of Latter-day Saints in Canada | 2946 South Main St. | \$5,458 |
| The Penticton Church of the Nazarene | 523 Jermyn Ave. | \$3,044 |
| The Penticton Church of the Nazarene The Penticton Horseshoe Pitchers Club | 2905 South Main St. | \$3,044 |
| | | |
| The Penticton Kinsmen Disability Resource Center Society The Salvation Army Penticton | 216 Hastings Ave. | \$9,006 |
| The Salvation Army Penticton | 2399 South Main St. | \$10,867 |
| The Salvation Army Penticton | 2469 South Main St. | \$3,765 |
| The Salvation Army Penticton | 318 Ellis St. | \$4,073 |
| Victory Church of Penticton | 352 Winnipeg St. | \$1,974 |
| Total 2019 Permissive Tax Exemptions | | \$561,616 |

2019 Revitalization Tax Exemptions

| Civic Address | 2019 Municipal Taxes Foregone |
|--|----------------------------------|
| 110 Industrial Pl. | \$3,670 |
| 1356 Commercial Way | \$1,050 |
| 1374 Commercial Way | \$5,935 |
| 169 Estabrook Ave. | \$5,182 |
| 1690 Fairview Rd. | \$1,815 |
| 182 Industrial Crt. | \$1,782 |
| 198 Ellis St. | \$6,057 |
| 2060 Government St. | \$1,606 |
| 21 Lakeshore Dr. W. | \$93,274 |
| 219 Main St. | \$7,749 |
| 232 Rosetown Ave. | \$2,850 |
| 260 Martin St. | \$1,005 |
| 272 Dawson Ave. | \$6,042 |
| 275 Waterloo Ave. | \$2,267 |
| 325 Van Horne St. | \$5,377 |
| 331 Van Horne St. | \$4,749 |
| 345 Van Horne St. | \$4,875 |
| 3475 Wilson St. | \$81,713 |
| 351 Van Horne St. | \$4,657 |
| 409 Ellis St. | \$534 |
| 412 Main St. | \$2,295 |
| 437 Martin St. | \$880 |
| 52 Front St. | \$372 |
| 535 Main St. | \$2,777 |
| 553 Vees Dr. | \$89,302 |
| 568 Dawson Ave. | \$13,514 |
| 682 Okanagan Ave. E. | \$5,820 |
| Total 2019 Revitalization Tax Exemptions | \$357,149 |





© 2020 City of Penticton

PENTICTON.ca
INFO@PENTICTON.ca
171 Main St. | Penticton, BC | V2A 5A9