



January 16, 2025

Dear Resident,

Subject: Notification of Upcoming Construction Work

We are writing to inform you about the upcoming construction work scheduled to take place in your area. The project will involve a significant amount of works along the length of your street or in your area in order to construct domestic water service upgrades and is part of our ongoing efforts to improve the infrastructure and services in our community.

Details of the Construction Work:

Kensington Street Area

- **Proposed Start Date:** March 3, 2025
- **End Date:** May 27, 2025
- **Working Hours:** 7:00 AM to 5:00 PM

Penticton Avenue Area

- **Proposed Start Date:** August 20, 2025
- **End Date:** October 30, 2025
- **Working Hours:** 7:00 AM to 5:00 PM

Duncan Avenue Area

- **Proposed Start Date:** May 5, 2025
- **End Date:** June 20, 2025
- **Working Hours:** 7:00 AM to 5:00 PM

During this period, you will experience some temporary inconveniences, such as noise, dust, and restricted access to certain areas. You will be notified by the contractor in advance of any specific planned interruptions of utility service or access. We will work hard to avoid unplanned emergency disruptions of utility services or property accesses. If these occur, we will take all steps necessary to provide prompt information to all affected parties and restore services and accesses as quickly as possible.

We apologize for any disruption this may cause and assure you that we will make every effort to minimize the impact on your daily activities.

We appreciate your understanding and cooperation as we work to complete this project efficiently and safely. If you have any questions or concerns, please do not hesitate to contact us at 250-490-2500.

Further information is available on the City Website at www.penticton.ca/prv

Thank you for your patience and support.

Sincerely,

Tyler Figgitt
Infrastructure Services Manager
City of Penticton

Penticton PRV and Pipeline Replacement FAQ

- **What is happening?**

The City of Penticton is replacing aging domestic water infrastructure Kensington Street, Penticton Avenue, and adjacent to Duncan Avenue in the Park.

- **When is the project scheduled to start and finish?**

Work will be scheduled to be completed during the months of March and November. The detailed construction schedule will be available on the City website at www.penticton.ca. You will receive further information on the schedule directly from the City and the Contractor prior to the commencement of work in March.

- **What are the working hours?**

The contractor is expected to start work at 7 a.m. and finish by 5 p.m. each day, Monday to Friday. However, there is a significant amount of work to be completed in a tight schedule and work might extend later into the evening and/or on weekends. Regardless, they must adhere to the City's Good Neighbour Bylaw around noise restrictions no matter what day they work.

- **Will I be able to get to and from my home during the work on my road?**

Kensington Avenue - No – During work hours due to the nature of the infrastructure that need to be installed the road will be closed to all through traffic. Local access will be restored at the end of each working day but through traffic will not be permitted until the underground pipe installation is finished which we anticipate to take 4 weeks.

Duncan Avenue – Yes – there should be very little impact to Duncan Avenue during the course of construction.

Penticton Avenue – Penticton Avenue will be closed to traffic occasionally at the intersection of Kensington and Penticton Avenue. Detour routes will be available.

- **What about on street parking?**

Unfortunately, parking cannot take place during the working days on Kensington Street within the work zone while the project is in progress.

- **Will you cut off my power/water/sewer systems?**

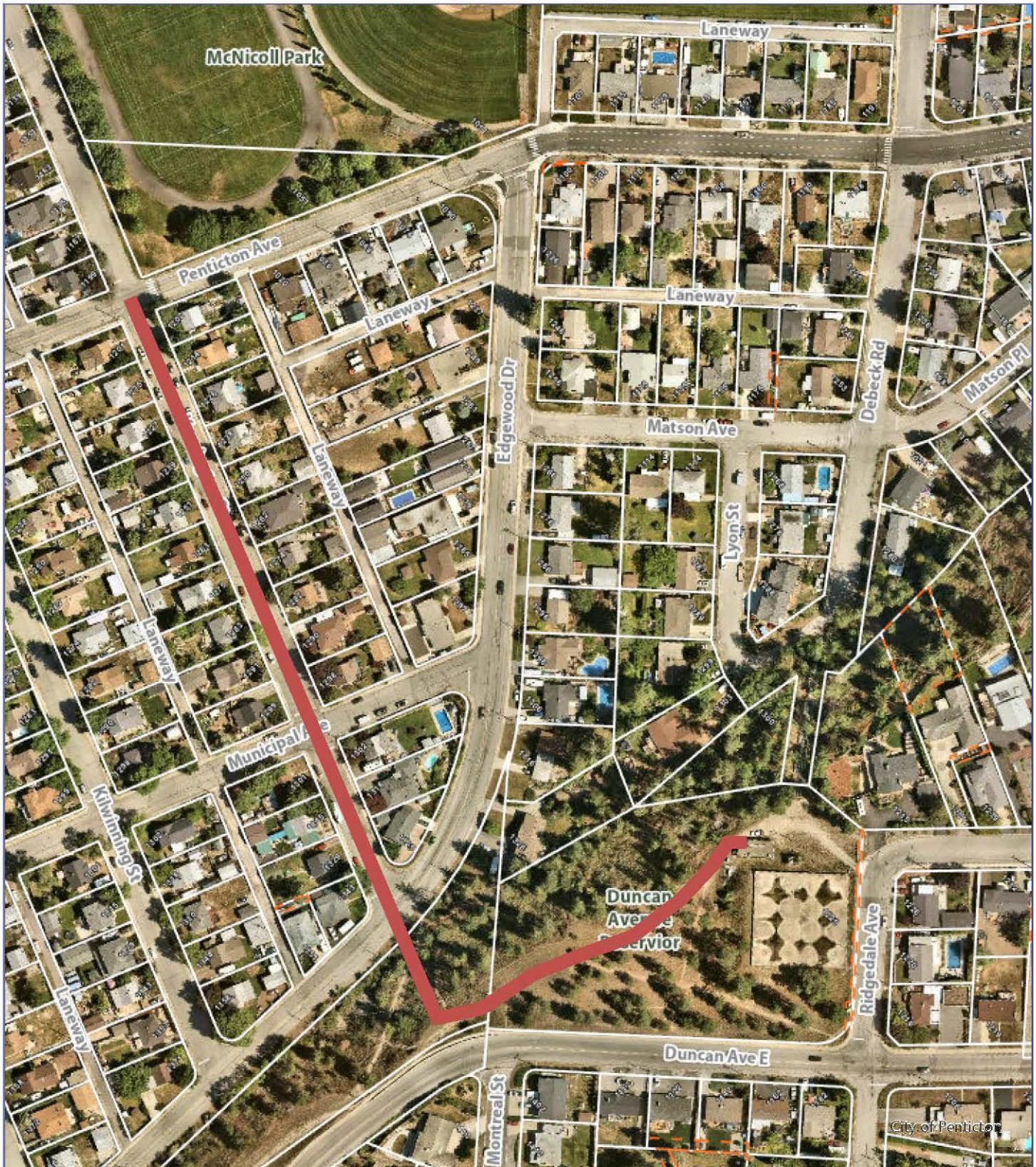
There will be water service disruptions throughout this project on Kensington Street. The City and the Contractor will work diligently to minimize the impacts of these disruptions. You will be provided 48 hours notice of any planned disruption of water service. The City is committed to providing you notice of any interruption where it can be anticipated and will provide information and updates as soon as possible in the event of an unplanned problem.

- **What about bus service in our area?**

The City is working with BC Transit to ensure that normal bus service is maintained throughout the project.

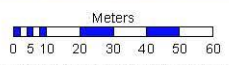
- **I have more questions. Where can I get more information?**

You are welcome to contact the Engineering Department at 250-490-2500 during normal City yards business hours from 7.30 a.m. until 3:15 p.m., Monday to Friday. The Contractor will also deliver notices directly to residents and businesses providing further contact information.



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1:2,280
Thursday, January 16, 2025
8:40 AM



Coordinate System: NAD 1983 CSRS UTM Zone 11N