



Report an Accessibility Barrier Form

penticton.ca

Have you experienced any barriers while trying to access a City service or facility? If so, please fill out the form below to report it to the City.

1. Do you or does anyone in your family or social network have accessibility needs? Please check the box that applies.

Yes

No

2. What are the accessibility needs? Please check those that apply:

Visual

Motor/mobility

Auditory

Seizures

Learning/Cognitive

Other

If you selected 'Other', please describe:

3. Please select the types of barriers that you have experienced when interacting with the City (select all that apply)

Architectural / Structural / Design

Attitudinal / Social

Information / Communication

Physical Environment

Technology

Policy / Practice

Other

I haven't experienced any barriers

If you selected 'Other', please describe

4. Tell us where you have experienced a barrier to accessing a City facilities, amenity or service.

5. Please describe the barrier you experienced and/or how that impacted your experience.

6. What would you recommend to eliminate or reduce this barrier?

7. If you have a question about accessibility at the City, please include it along with your contact information below, and we will get back to you.

Once filled out, please drop this form off at any City facility to be shared with the Social Development Department.

Thank you for your participation.